Tap Into CentralReach

CentralReach | 2017 User Conference

The Chronicle Newsletter

Weekly e-mail to all current and active users

What’s coming “Live” in the next week

What’s become “Live” in the last week

Company news

New feature updates and information

ideas.centralreach.com

487
TOTAL IDEAS

2,903
TOTAL VOTES CAST

111
TOTAL IDEAS DEVELOPED

The ReachOut Initiative

Employment for adults with disabilities

Working directly with their job coach

Hire at least one more adult with a disability before the end of the first quarter 2017

centralreach.com/insights

Tonight's Agenda

Practice Management
Chris Plante

Learn: Data Collection
Greg Paquette

- Best practices & workflow recommendations
- What's coming soon
- Extended Pipeline

Premium Features and Product Roadmap
Brian Curley

Practice Management

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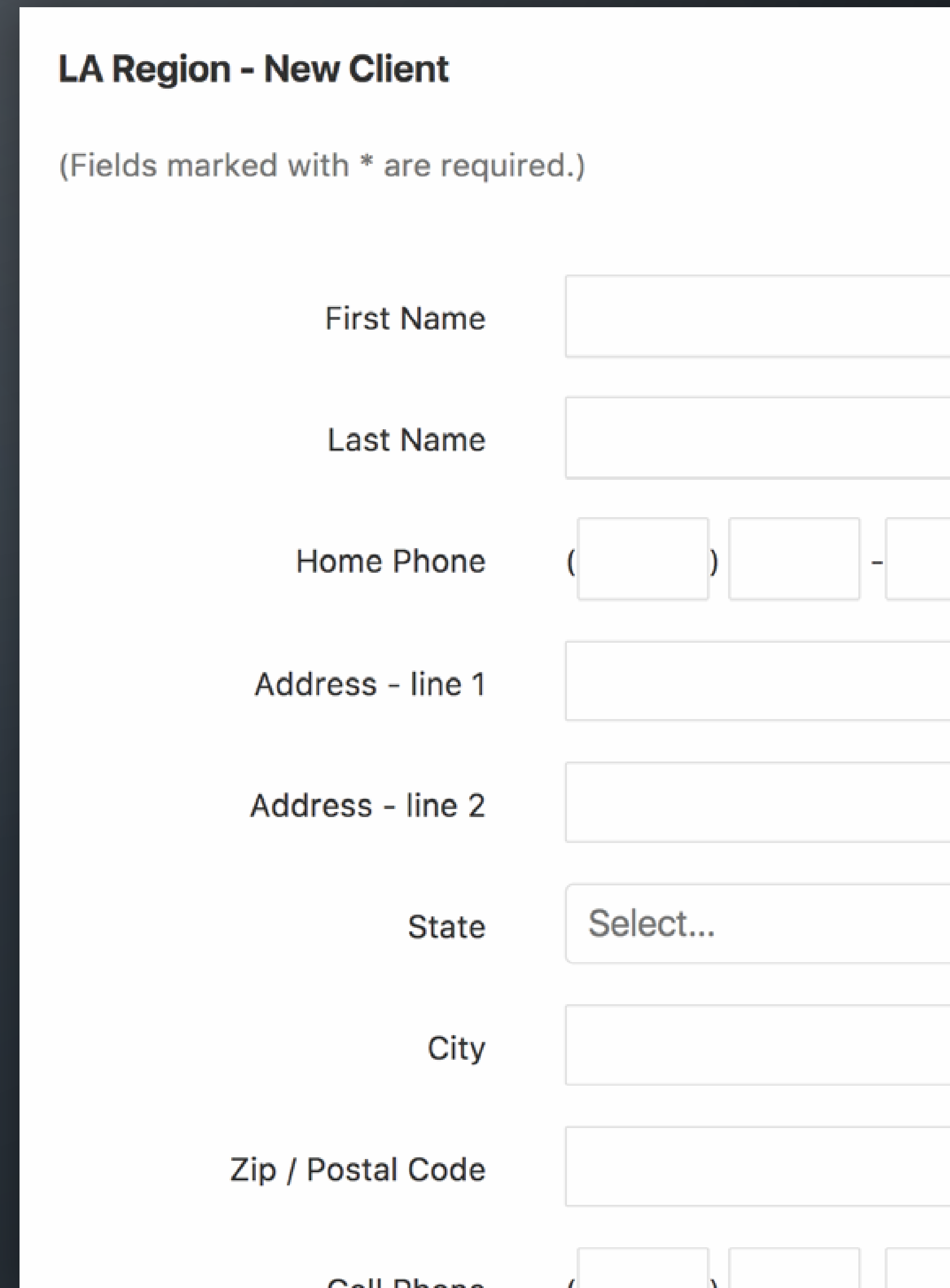
Contact Forms

Automation!

Make specific information required

Gather documentation during intake



LA Region - New Client

(Fields marked with * are required.)

First Name

Last Name

Home Phone ( ) -

Address - line 1

Address - line 2

State Select...

City

Zip / Postal Code

Cell Phone ( ) -

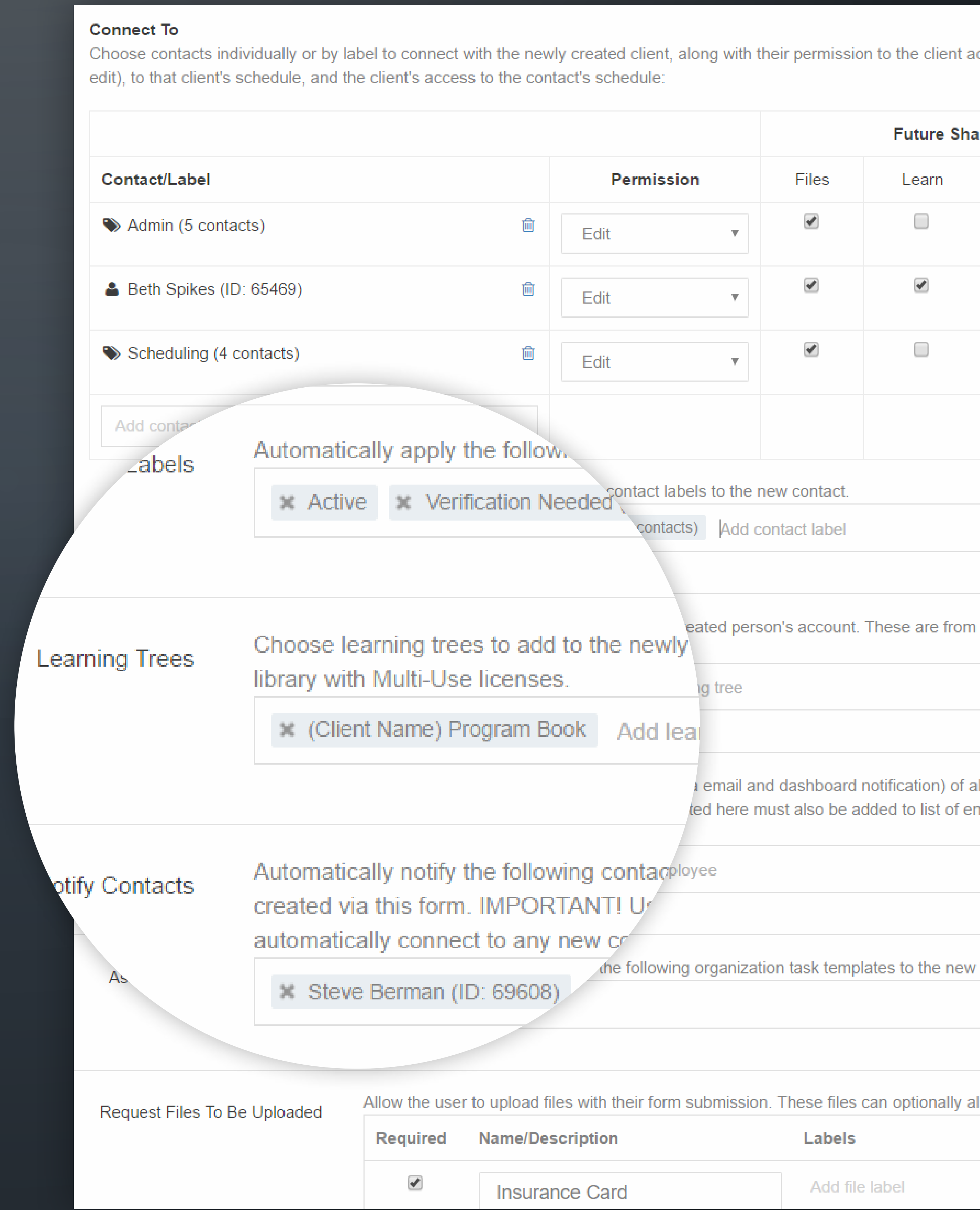
CONTACT FORMS

Important Client Uses

Automate connections

Embed directly into your website

Start the intake process

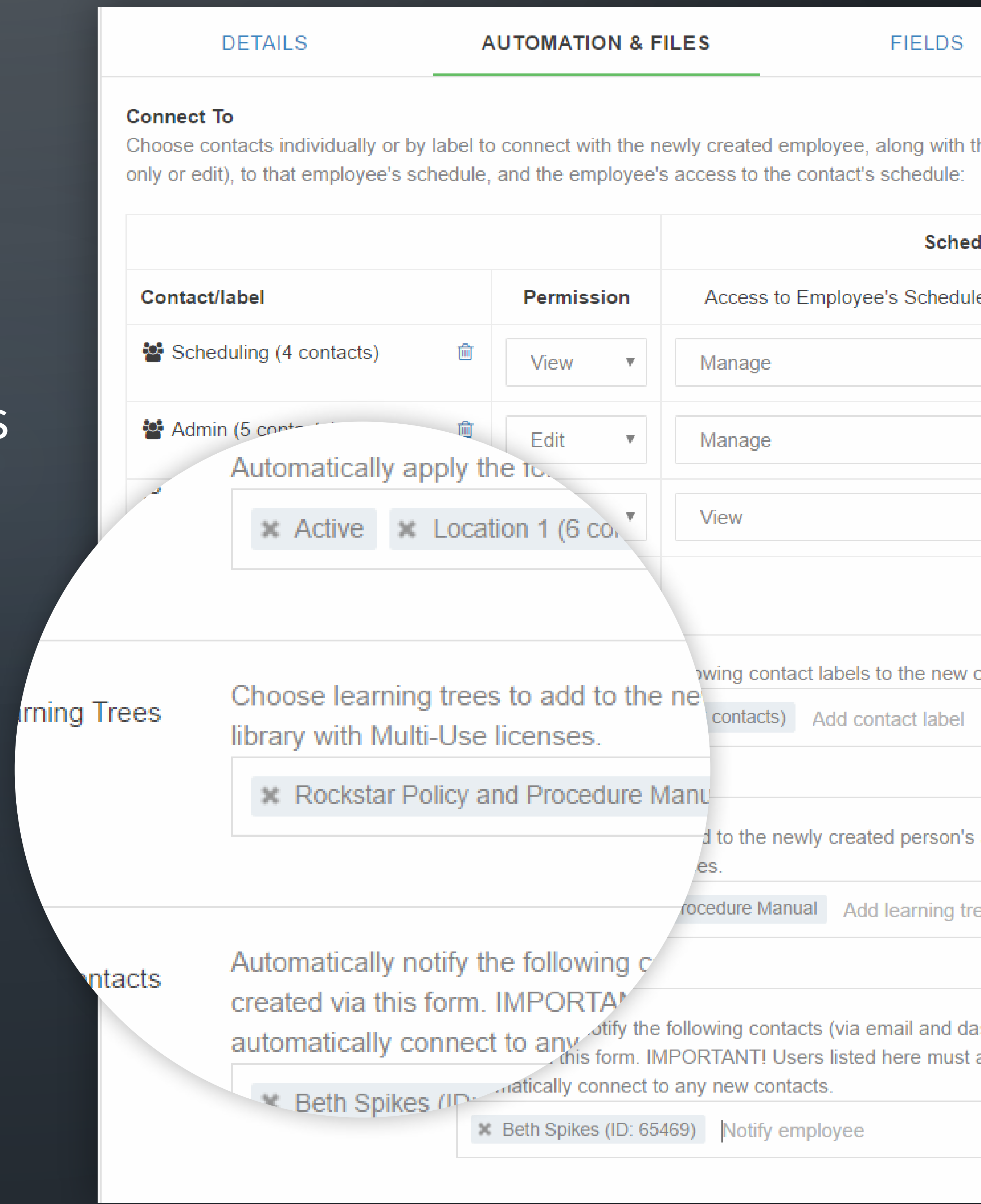


Important Employee Uses

Automate scheduling permissions

Auto-assign internal Learning Trees

Send a custom welcome email



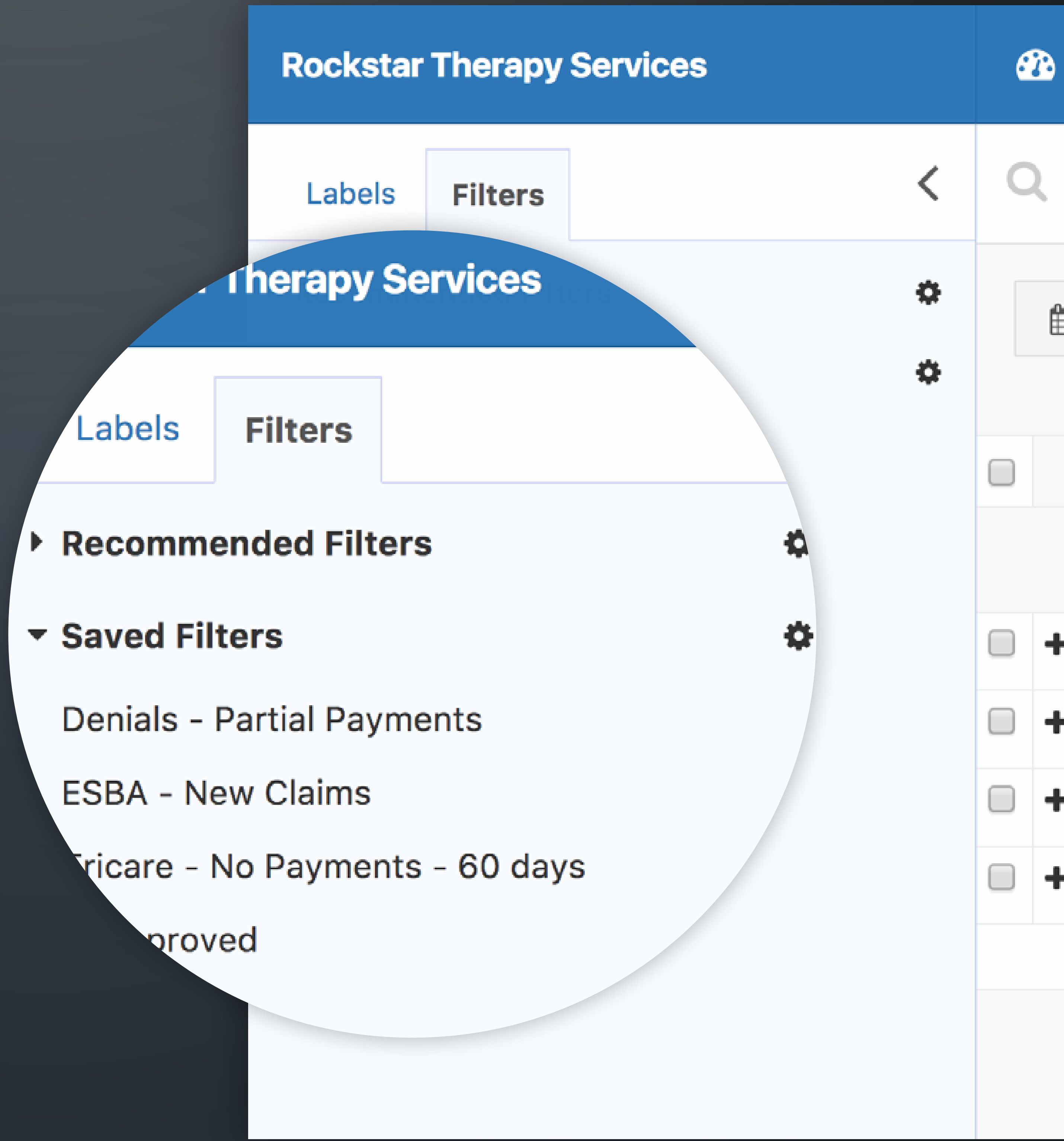
Saved Filters

Versatile

Catch errors early

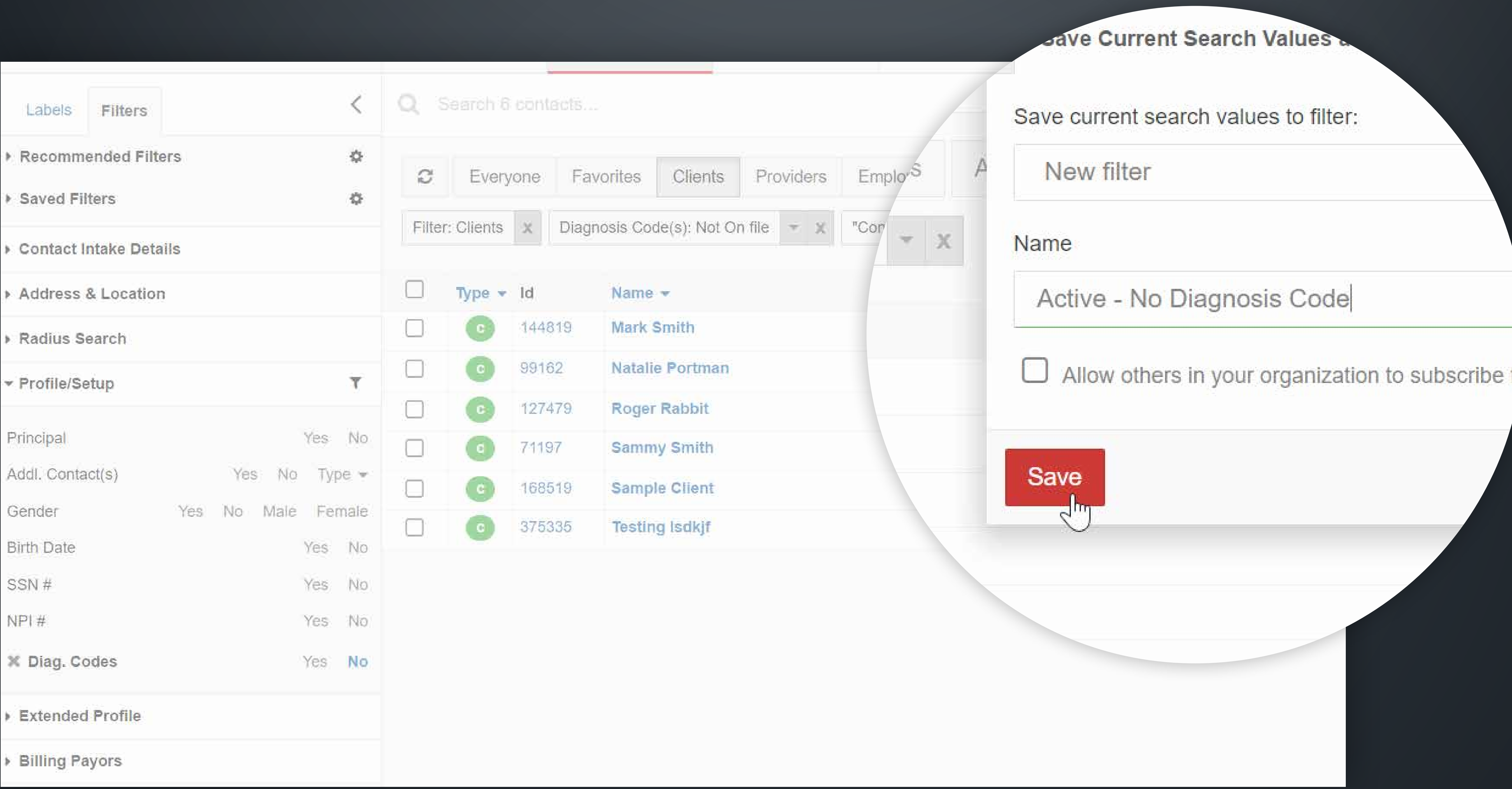
Direct staff

Maximize efficiency



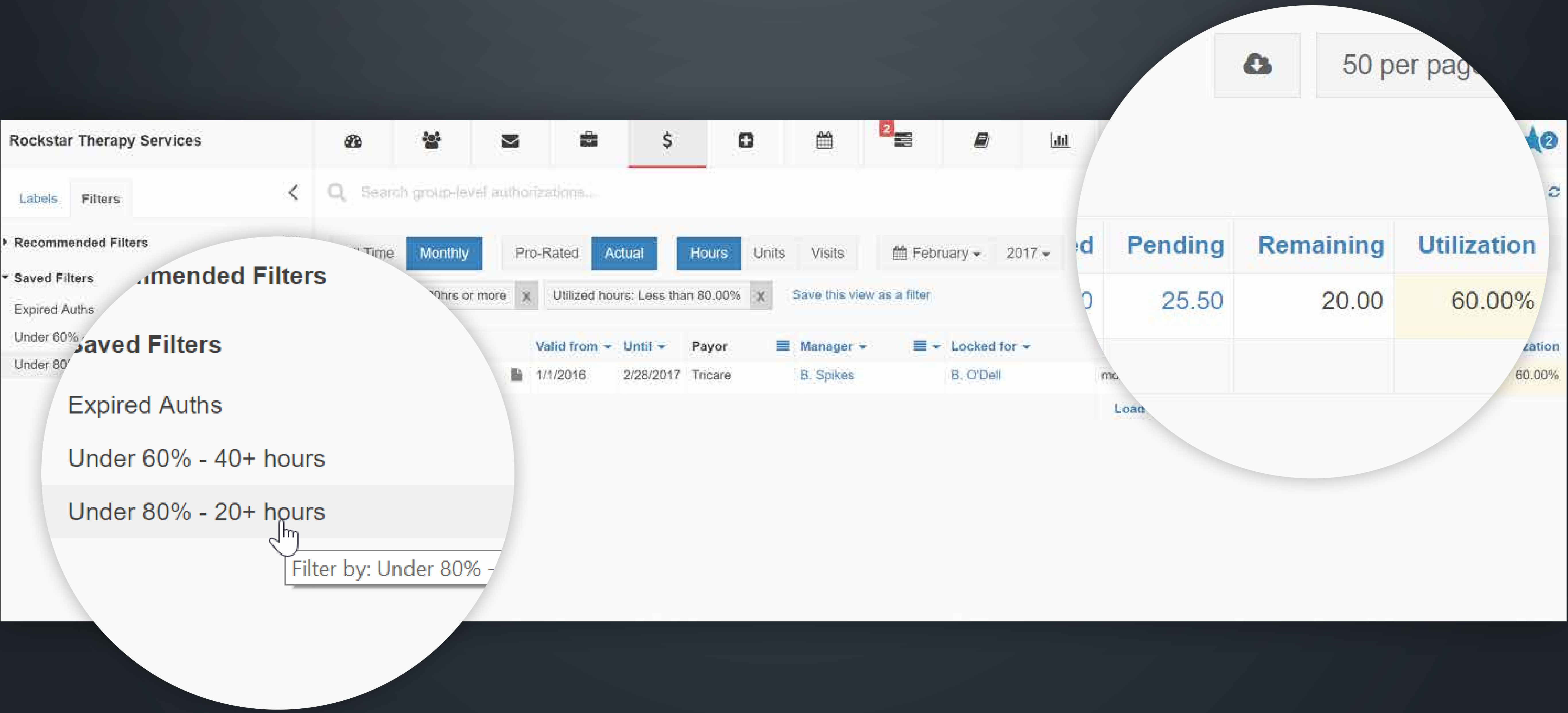
SAVED FILTERS

Contacts: Audit Contacts & Reduce Errors



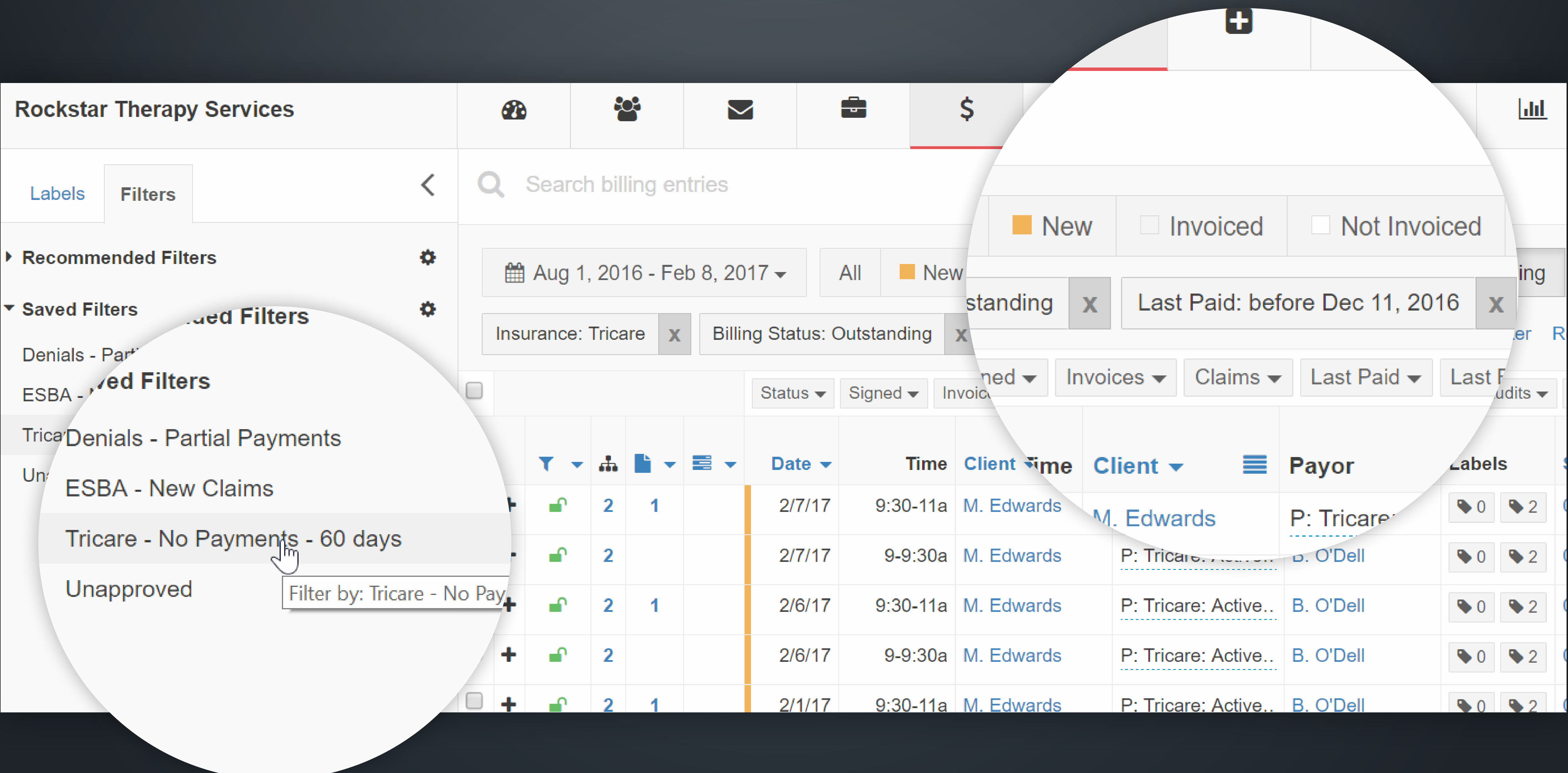
SAVED FILTERS

Authorization: Identify Opportunities



SAVED FILTERS

Billing: Outstanding Items with Parameters



ERA List

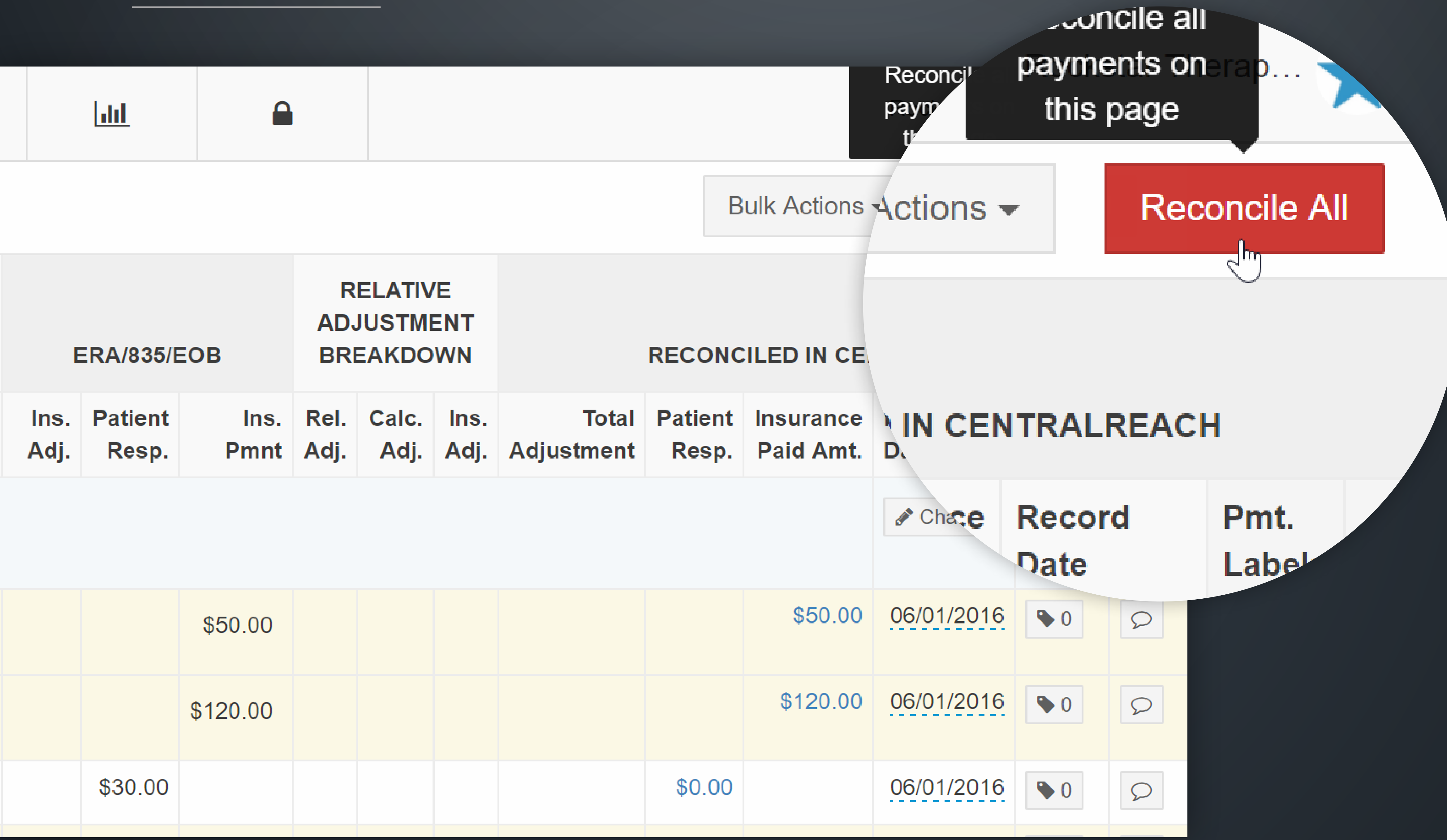
Reconcile all

Bulk updates

Include service line adjustments

ERA LIST

Bulk Post Payment



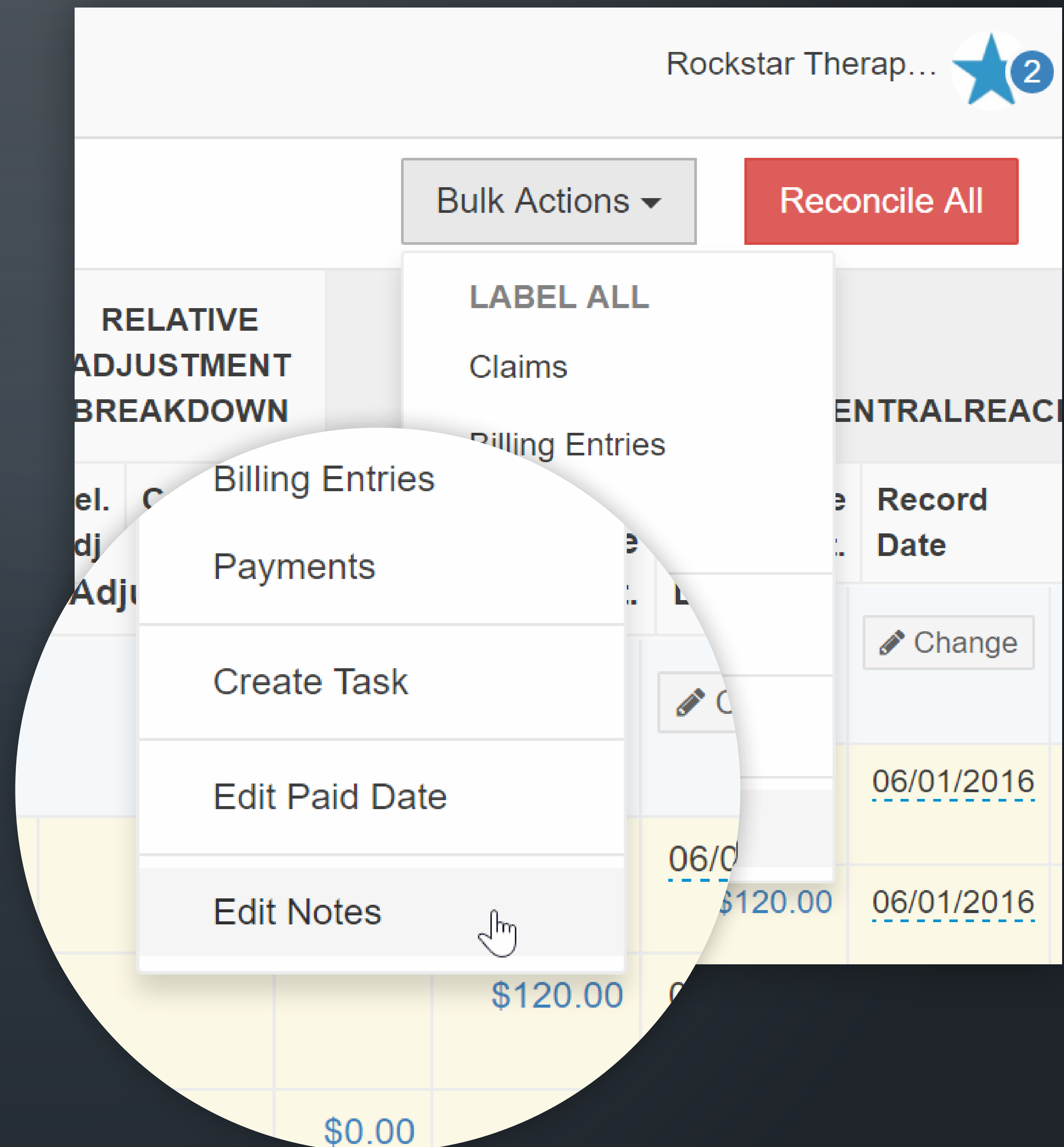
ERA LIST

Bulk Update

Labels

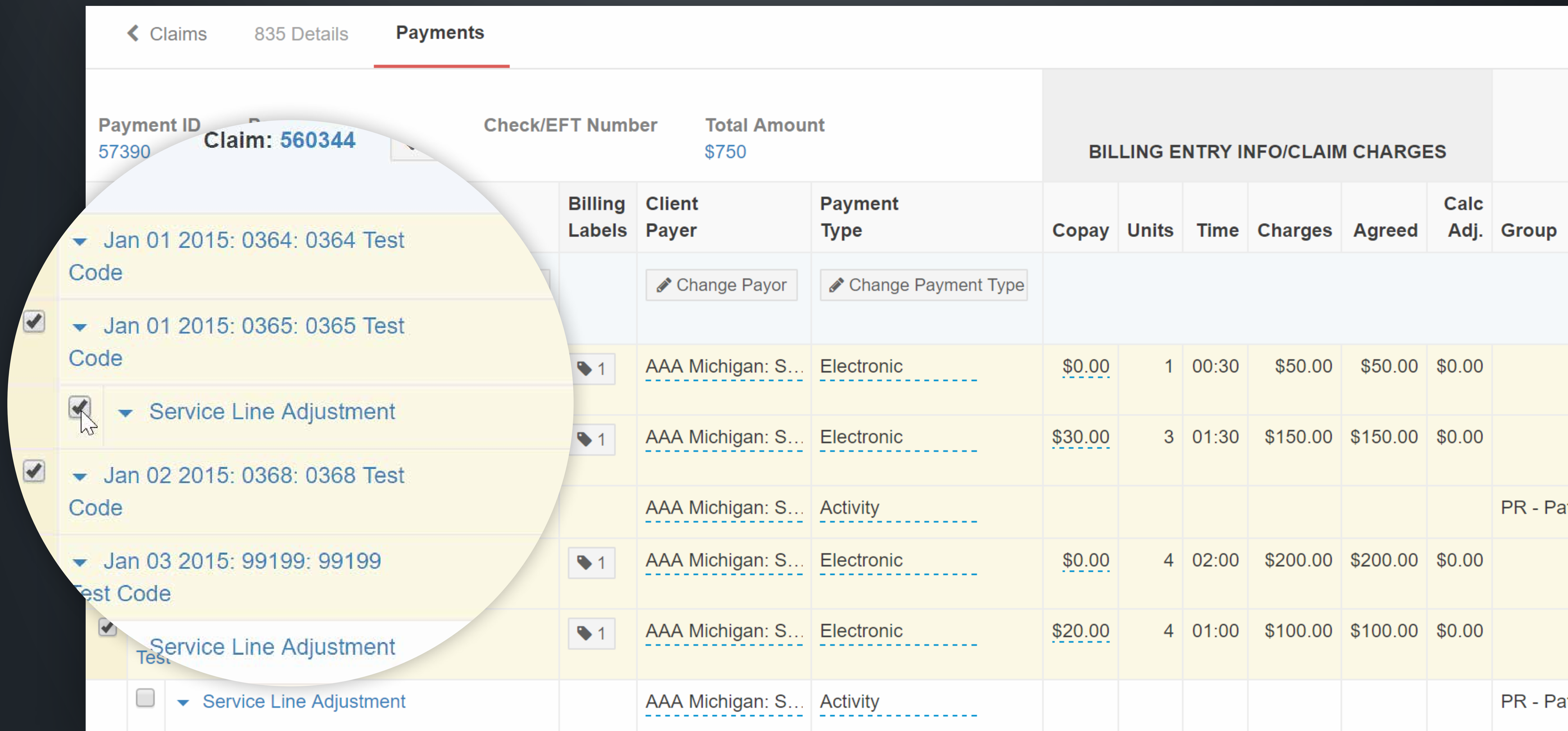
Dates

Tasks & Notes



ERA LIST

Service Line Adjustments



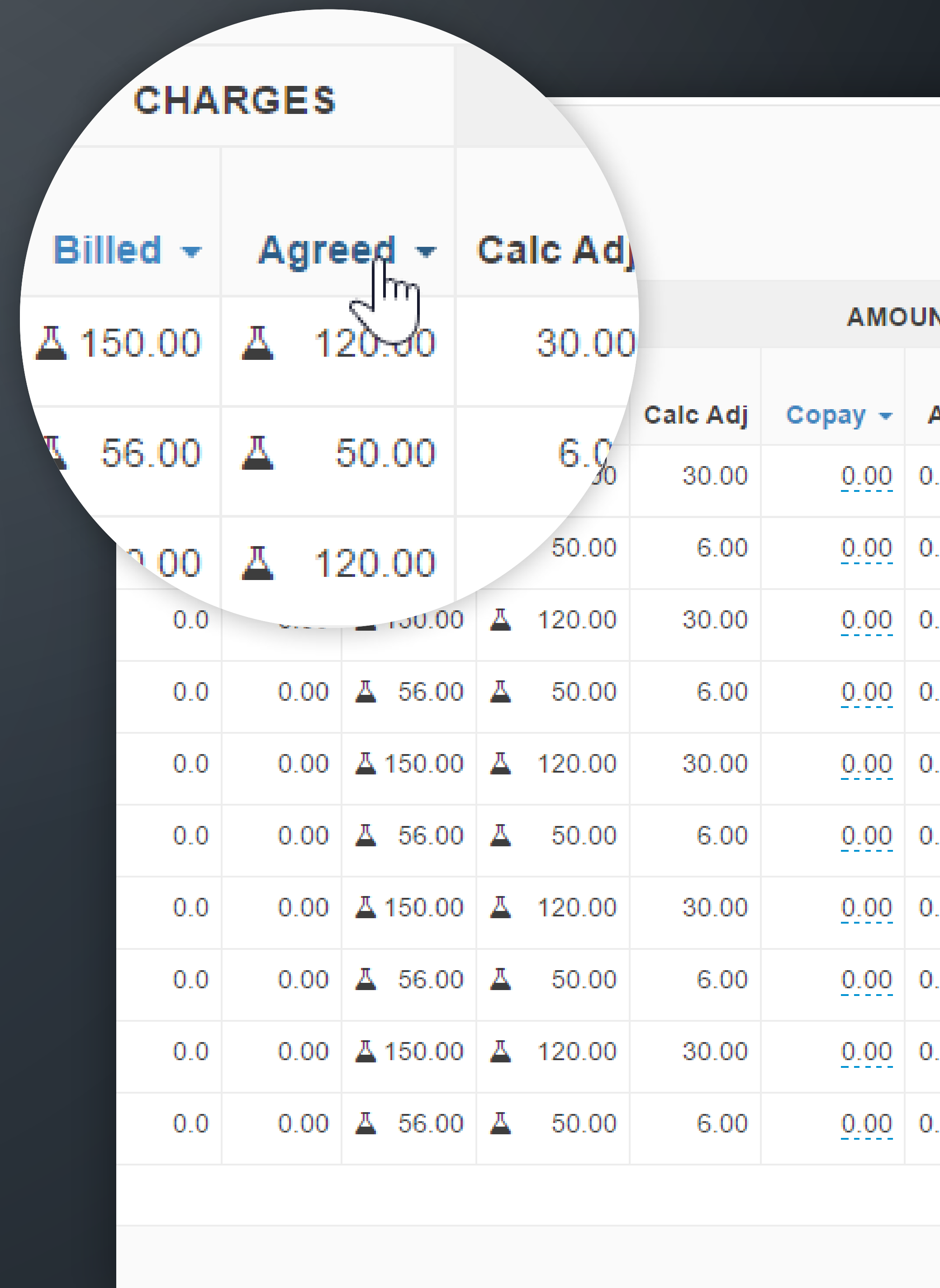
Bonus Features

Agreed Rate

- Accurate reporting
- Remove sales adjustment posting

AWS RedShift

- Access to data tables
- Integration to custom reporting softwares

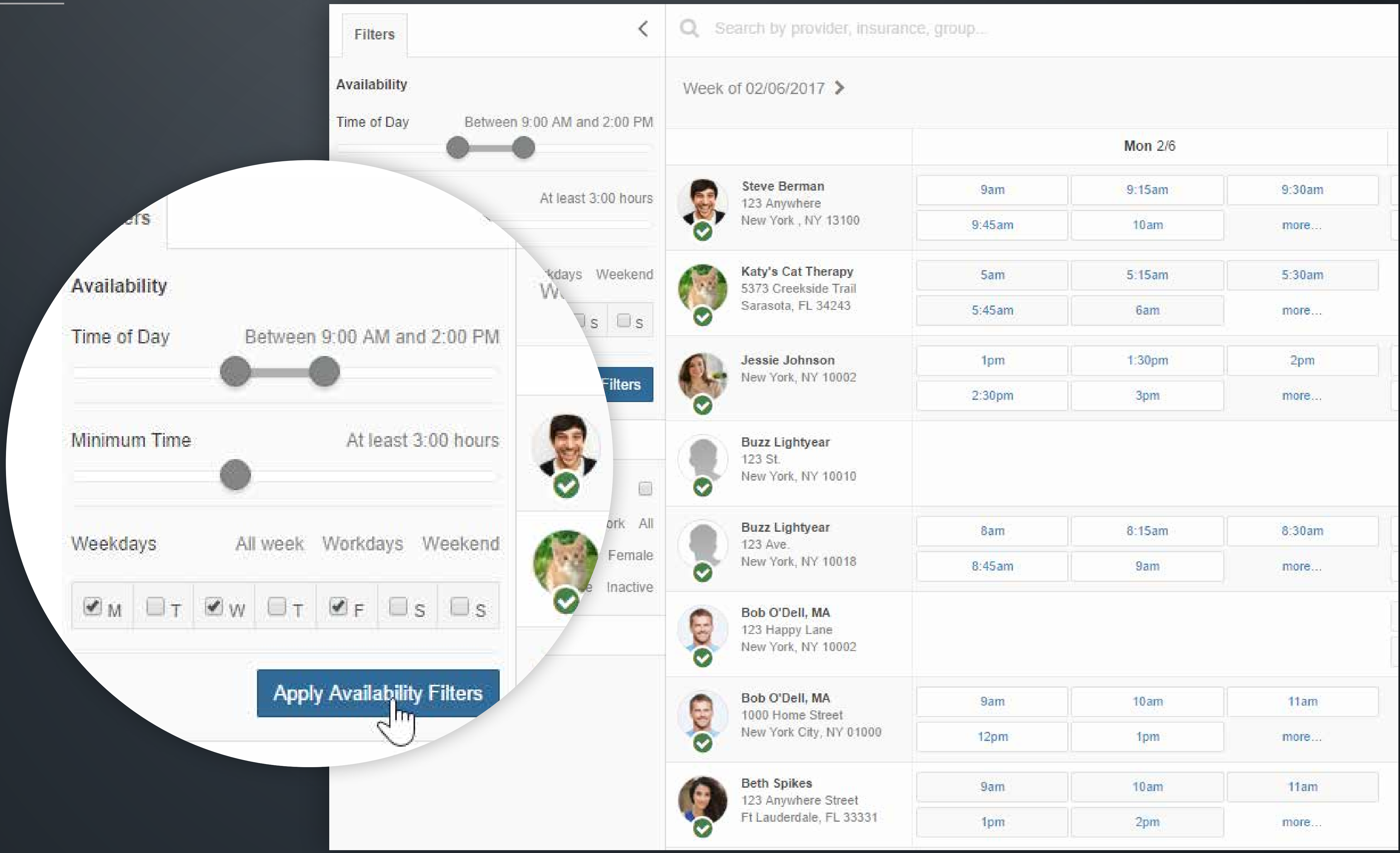


PRACTICE MANAGEMENT

Features & Functionality Coming Soon

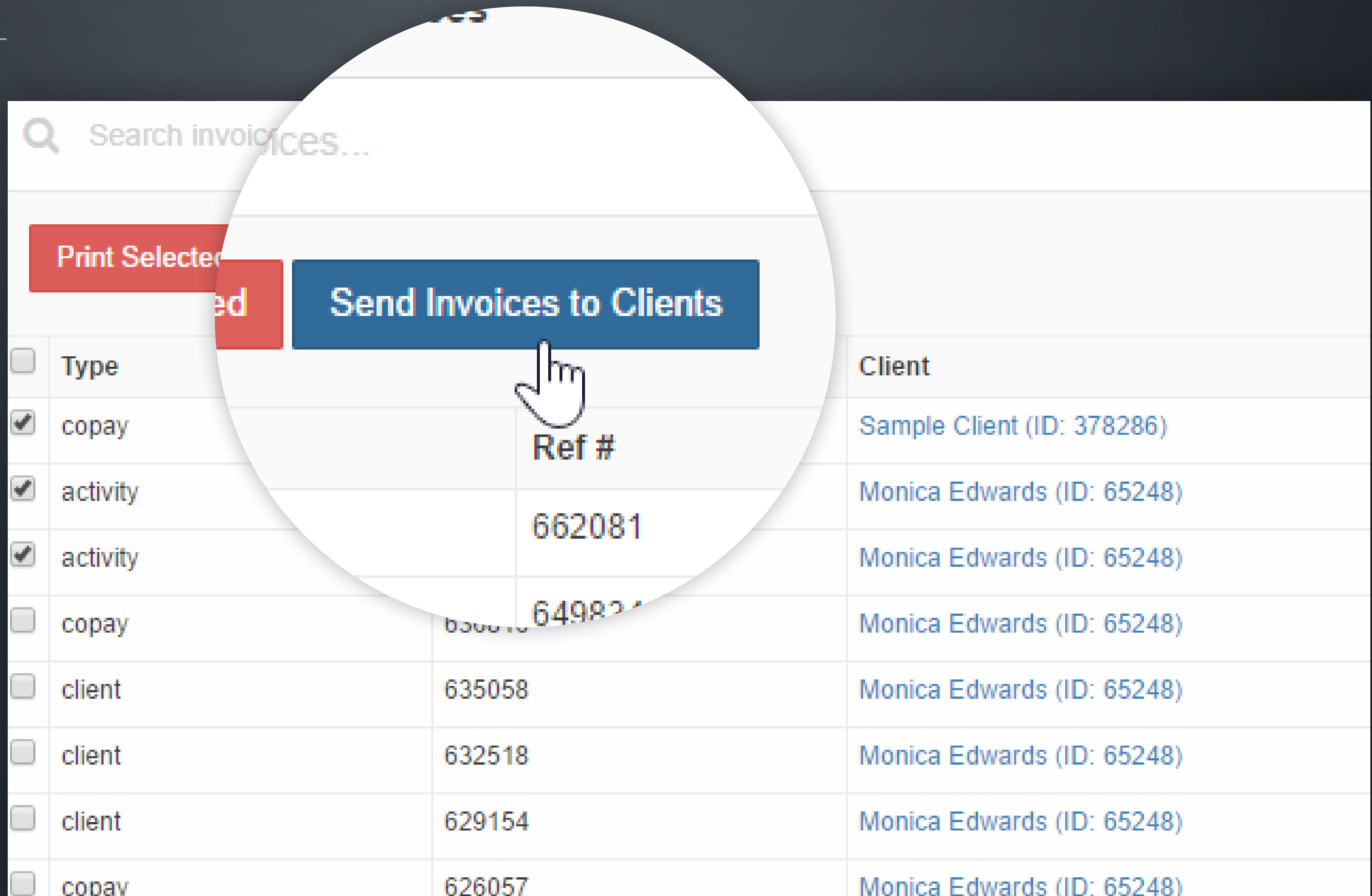
FEATURES & FUNCTIONALITY COMING SOON

Find A Provider



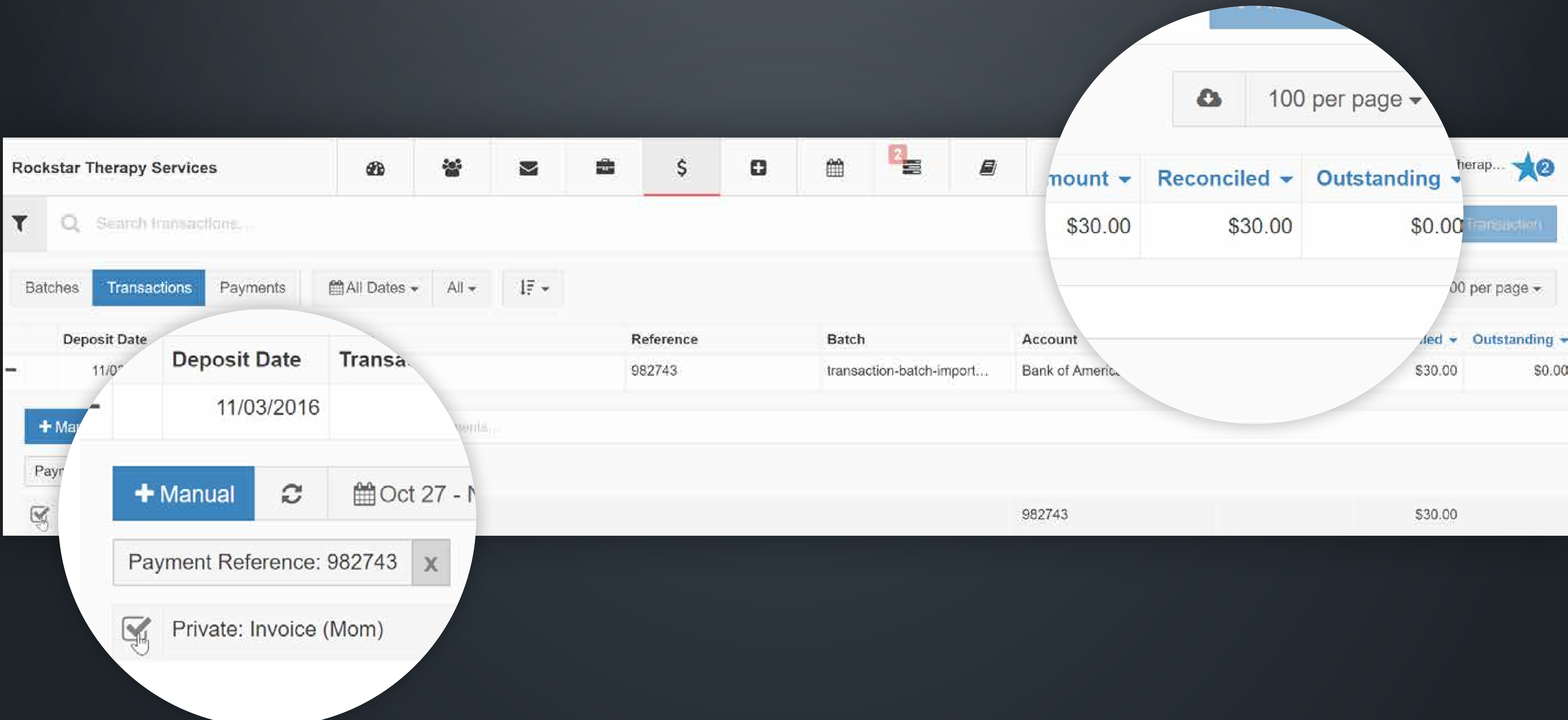
FEATURES & FUNCTIONALITY COMING SOON

Client Portal



FEATURES & FUNCTIONALITY COMING SOON

Payment Reconciliation



FEATURES & FUNCTIONALITY COMING SOON

Supervision Report

Compare direct vs. supervised hours

Look to the future

Payor, client, staff, etc.

Extended Practice Management Pipeline

Carrying a credit balance

Denial management

Management task lists

Authorization pacing

Customizable notifications

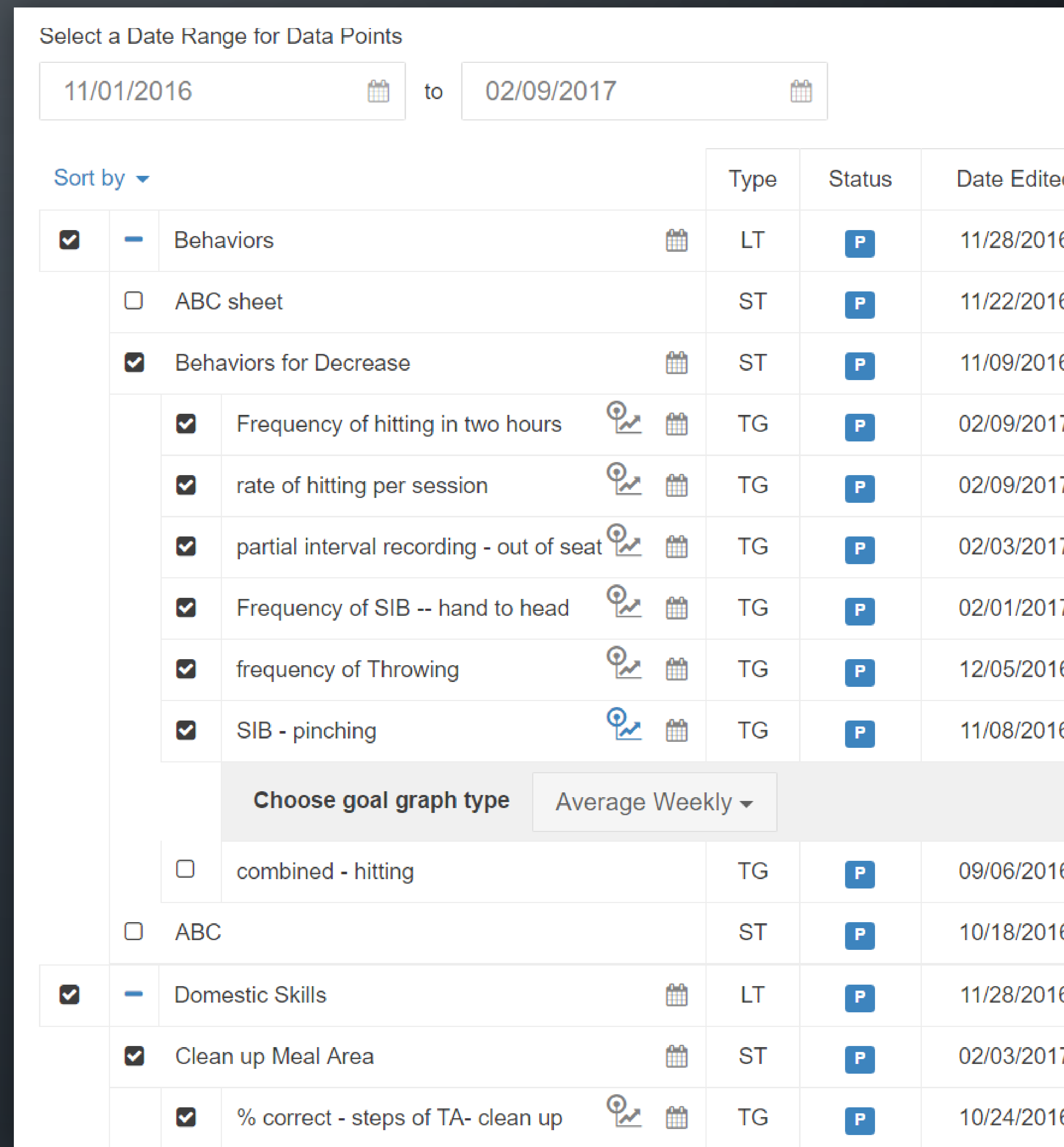
Executive dashboard

Learn: Data Collection

The Many Uses of Clinical Notes and Forms

Common Uses

- Parent Meeting Notes
- Supervision Visit form
- Progress Report
- Incident Report
- Staff Tracking Document



The Many Uses of Clinical Notes and Forms

Best Practices & Workflows

- Using labels and filters to track important documentation
- Using signature fields for quick auto sharing with supervisors and parents
- Task system and highlight for easy review process for progress reporting
- Using sectioning on longer assessments for easy addition or deletion of unneeded information

FEATURES & FUNCTIONALITY COMING SOON

Learn: Data Collection

FEATURES & FUNCTIONALITY COMING SOON

Learning Trees

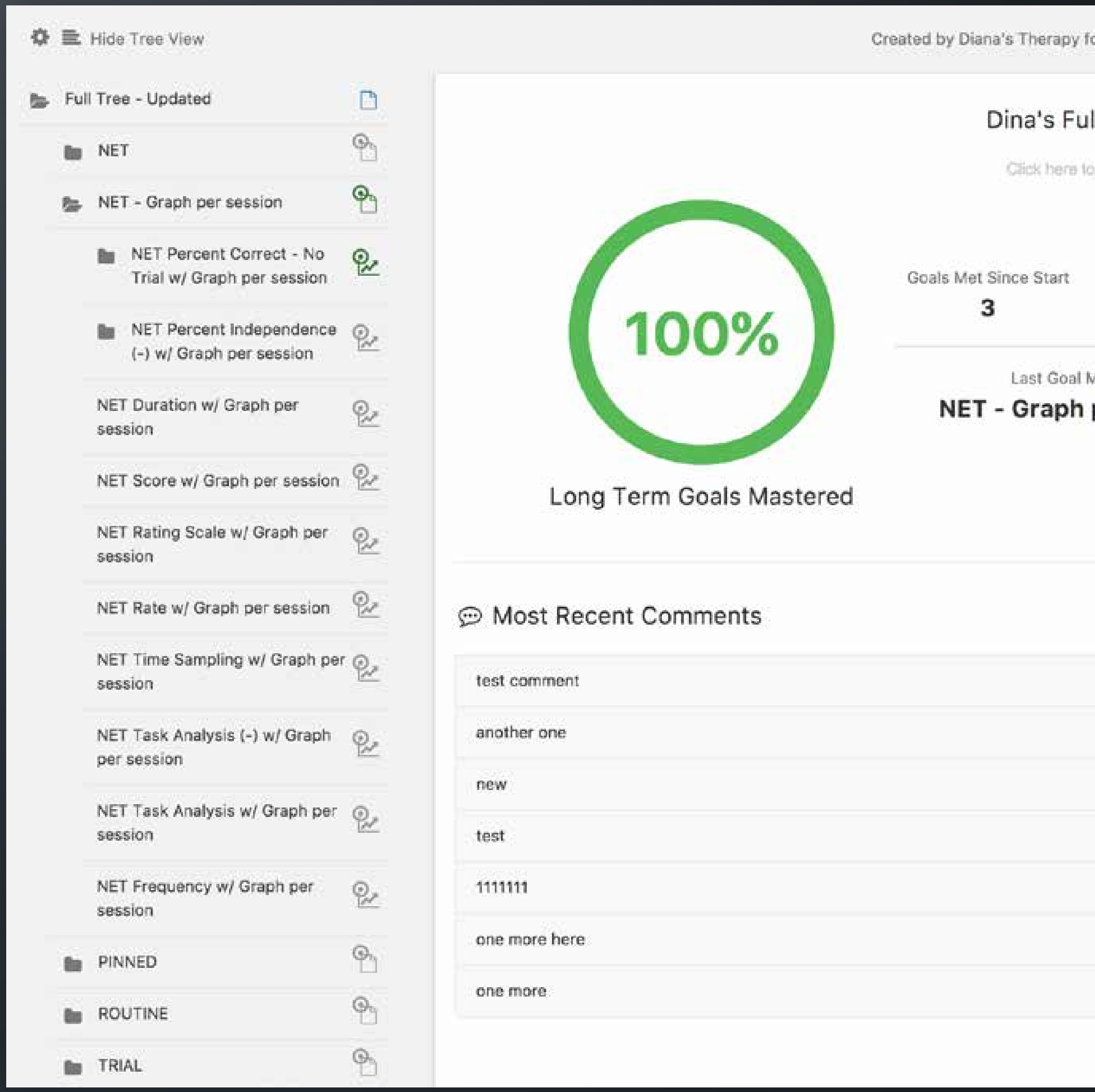
Quicker access to all your graphs

Enhanced navigation

Edit Branches quicker and easier

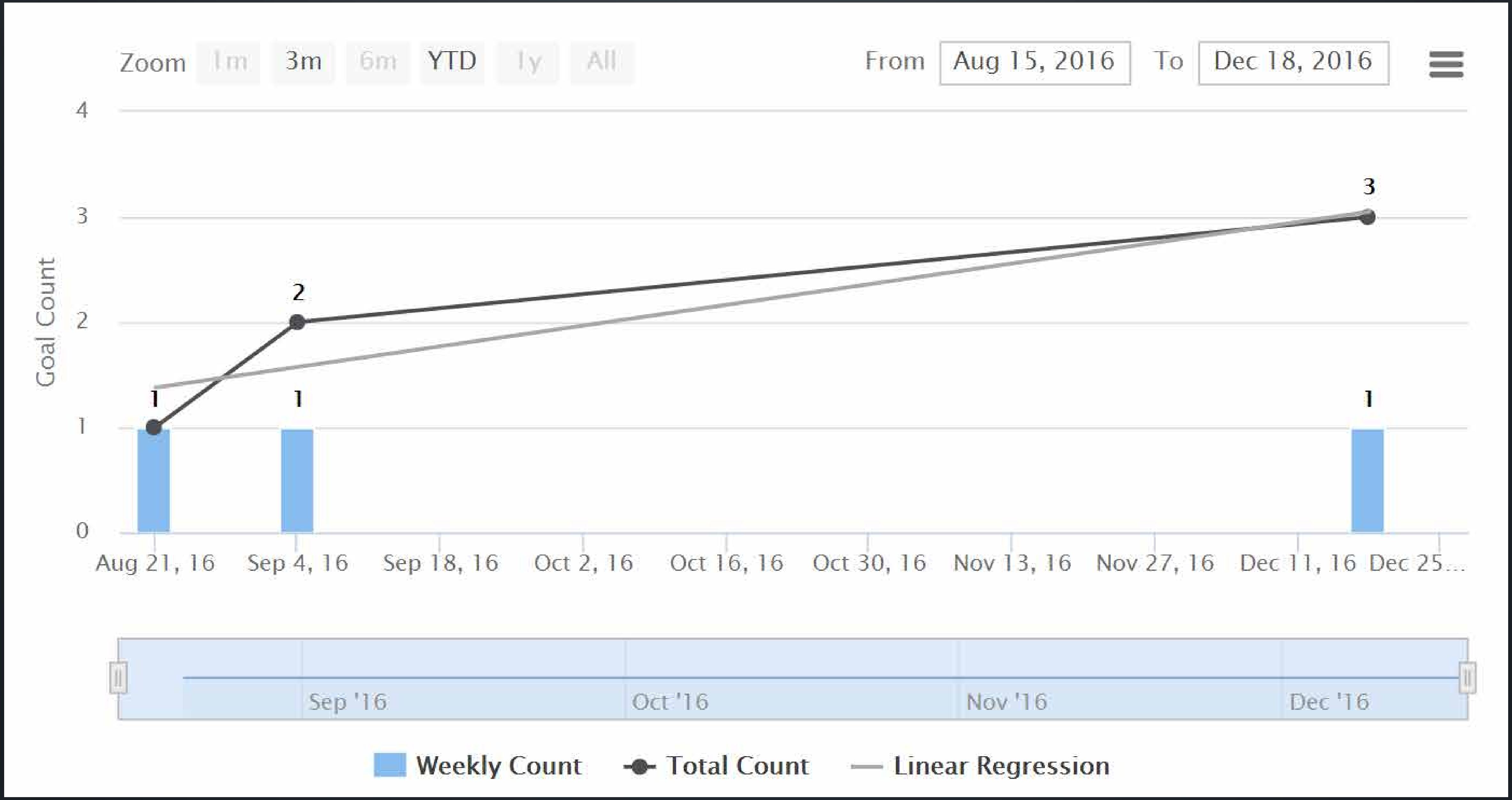
Quickly add a Branch to a Session

Further course functionality



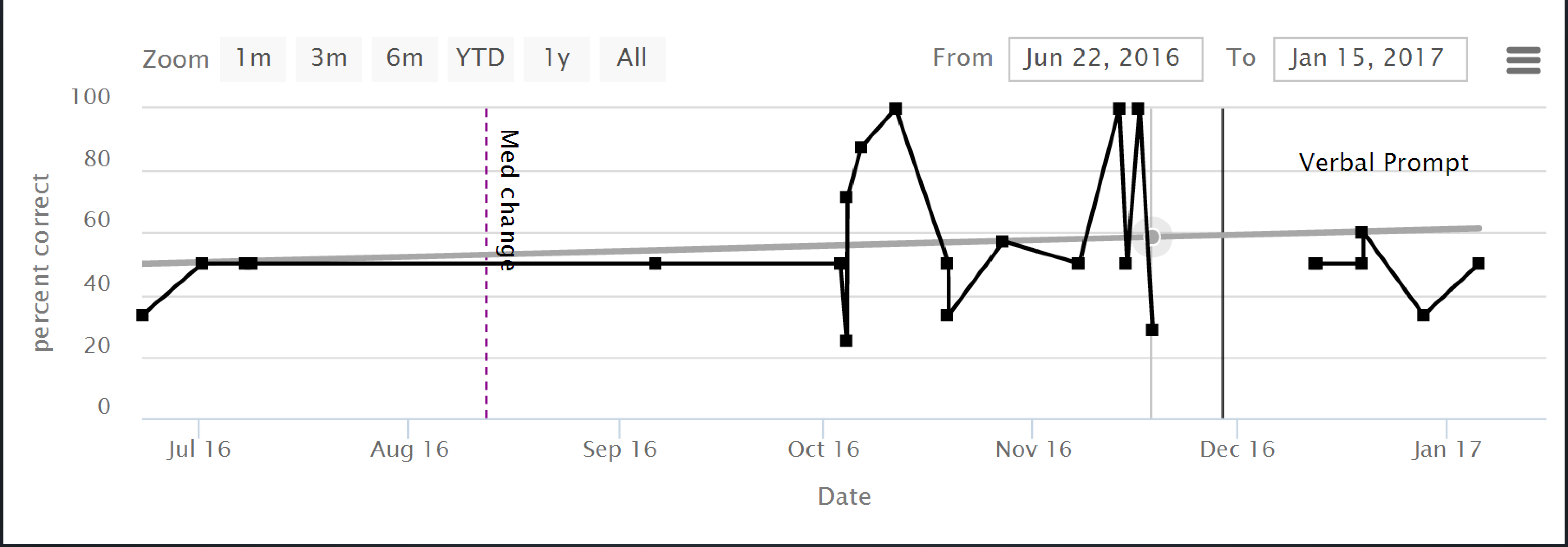
FEATURES & FUNCTIONALITY COMING SOON

Improved Cumulative Records



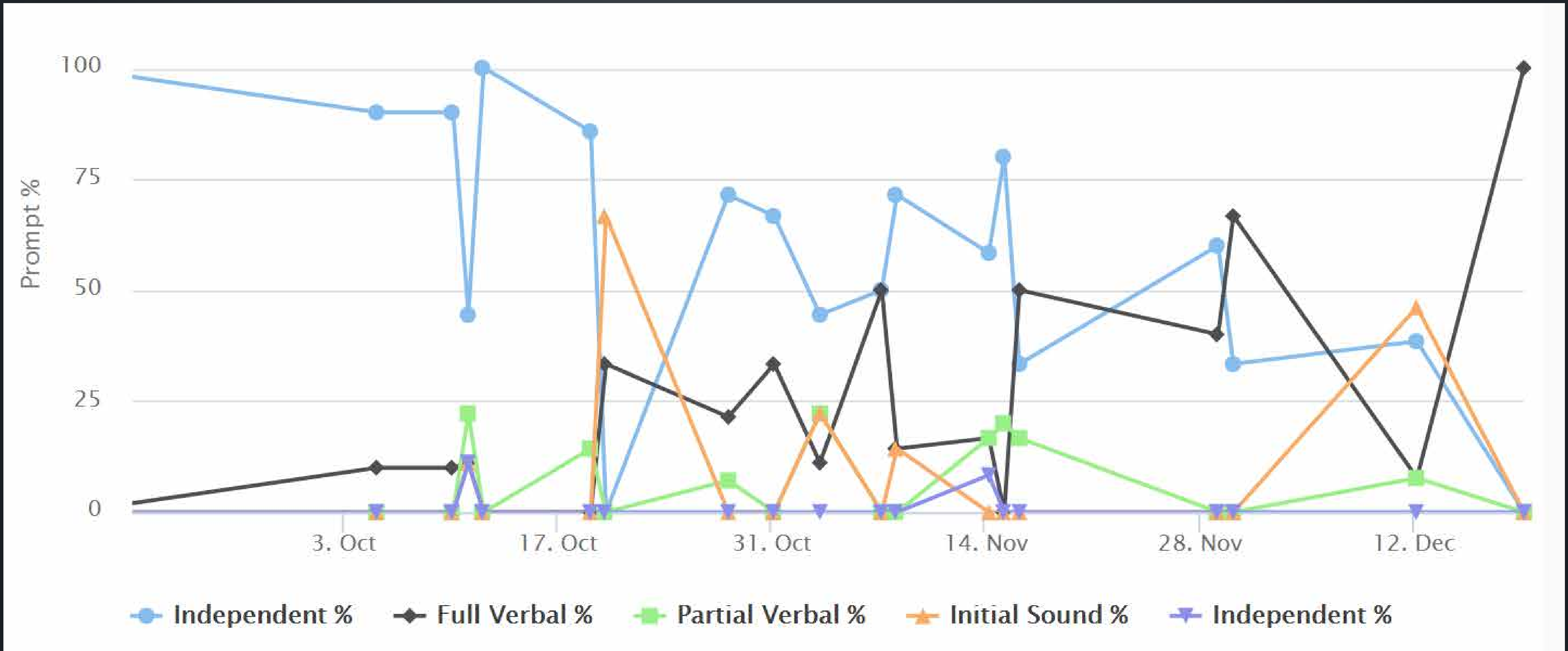
FEATURES & FUNCTIONALITY COMING SOON

Trend Lines on Graphs & Progress Reports



FEATURES & FUNCTIONALITY COMING SOON

Prompt Level Graphing



Extended Learn: Data Collection Pipeline

VB-MAPP Improvements

Assessment > Report > Goal creation
Learning Tree automatically created based on recommended goals

Scatterplot & Advanced Interval Analysis

Graph analysis in Learning Trees
Scatterplot graphs to see patterns and trends

ABC Data Collection

Improved Workflows for Schools & Multi-Discipline Clinics

Premium Features & Product Roadmap

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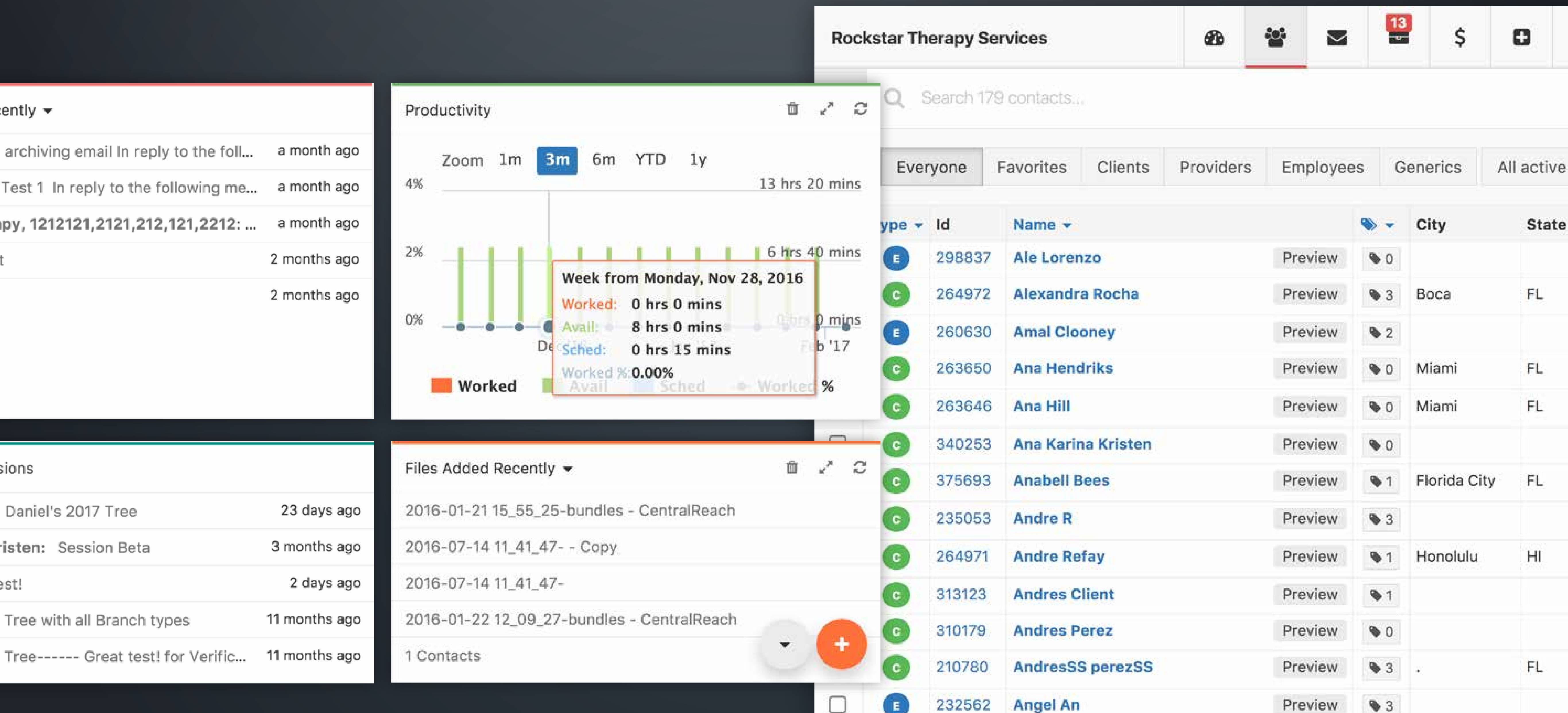
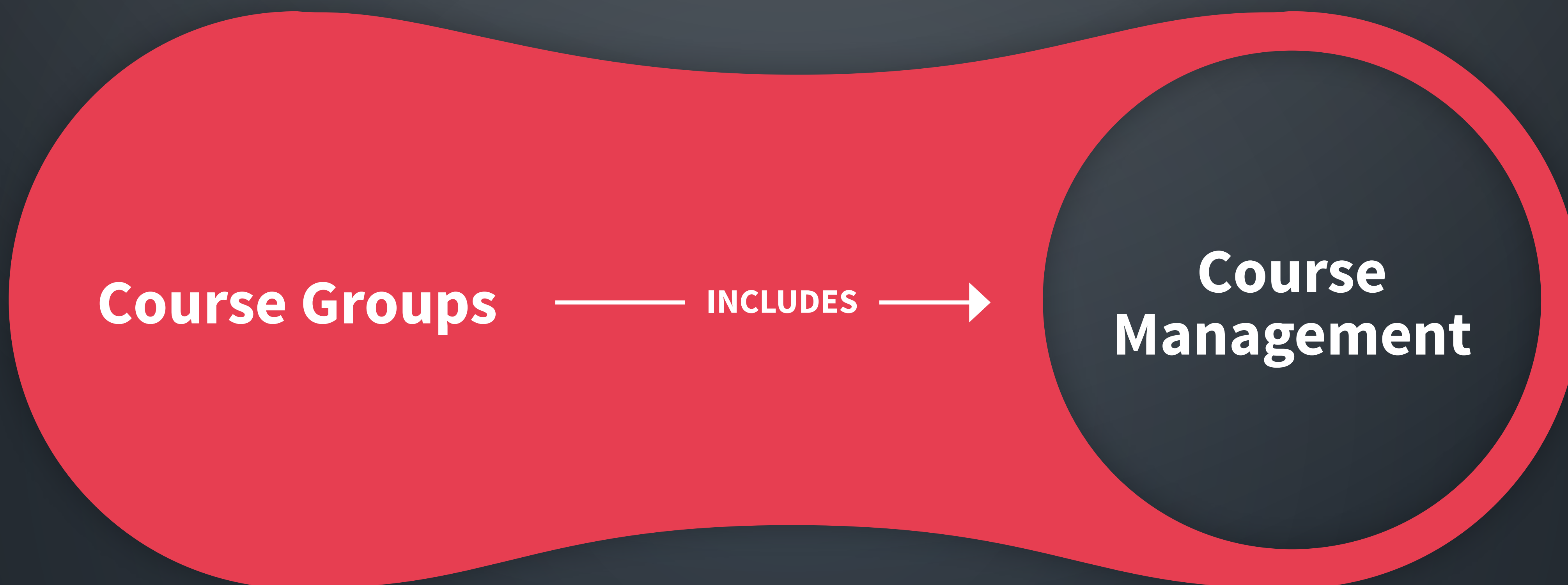
Building the Foundation



Learning Management System



Per seat pricing model
Unlimited CEUs
RBT & HIPAA

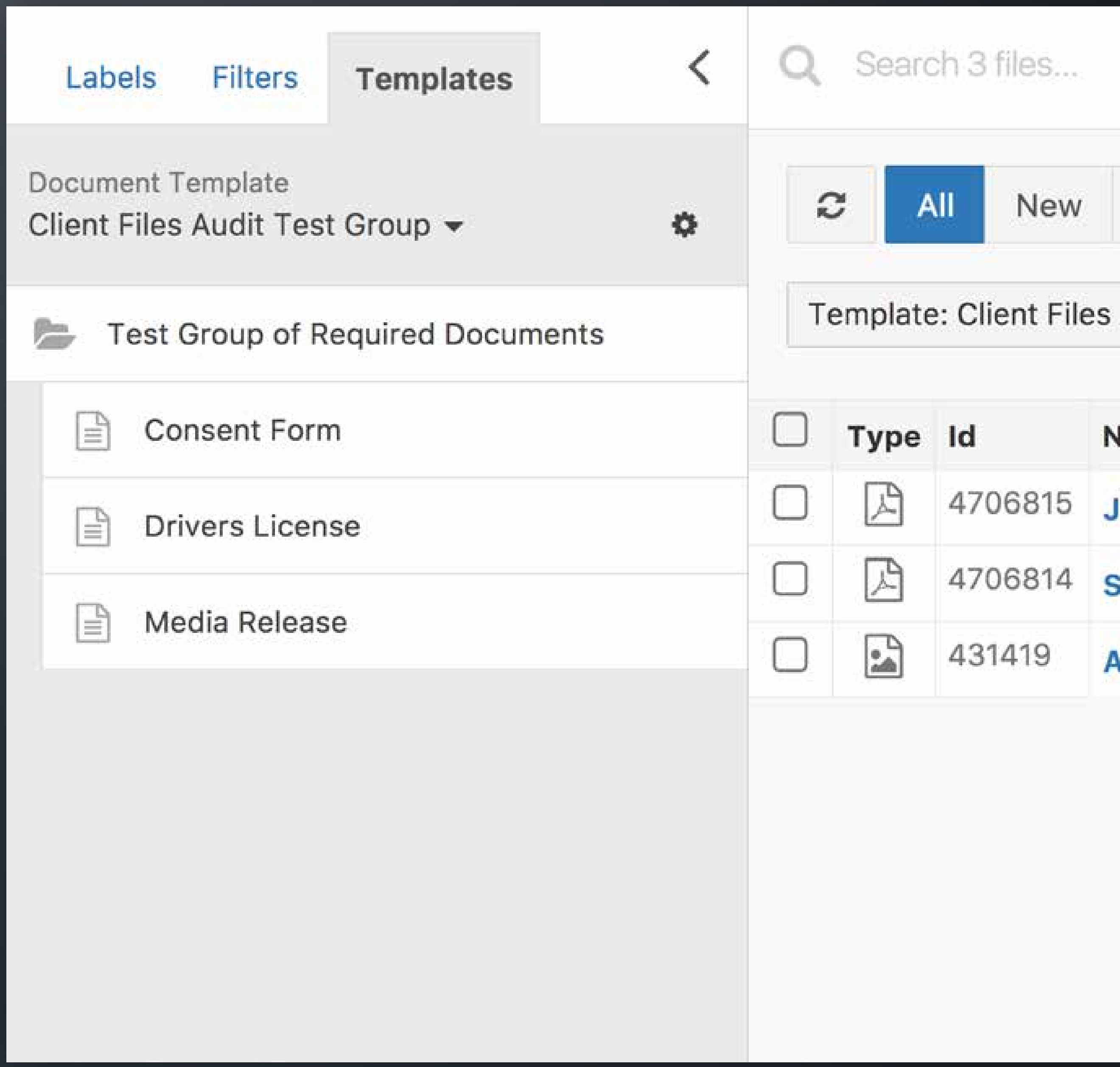
Easily assign courses to employees
Report on employee courses
Build your own courses

Document Management Express

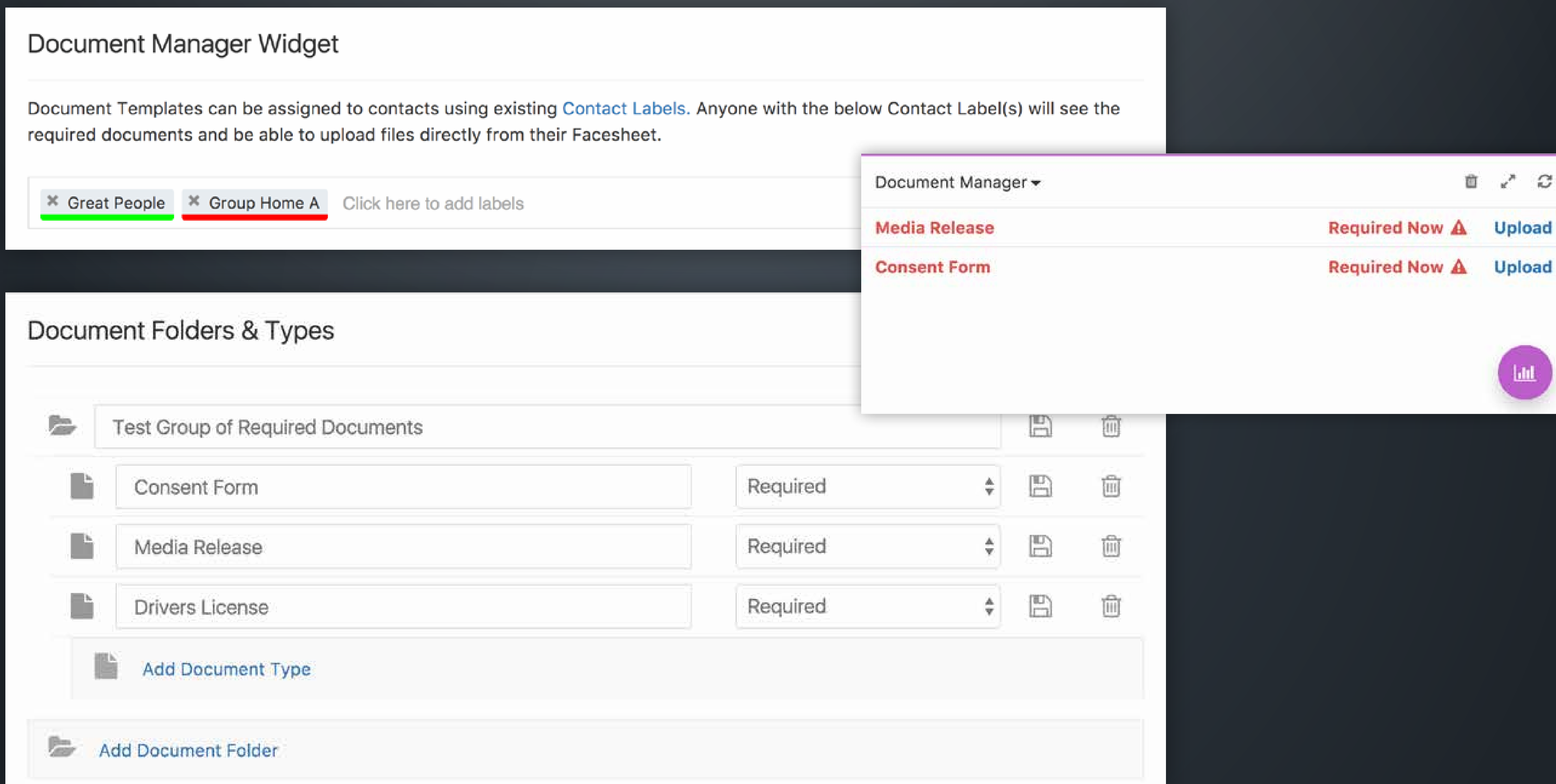
Send required documents to all new hires and clients

Easily audit and act on expiring or missing documentation

Put the power of insurance credentialing into the hands of the employee



Document Management Express



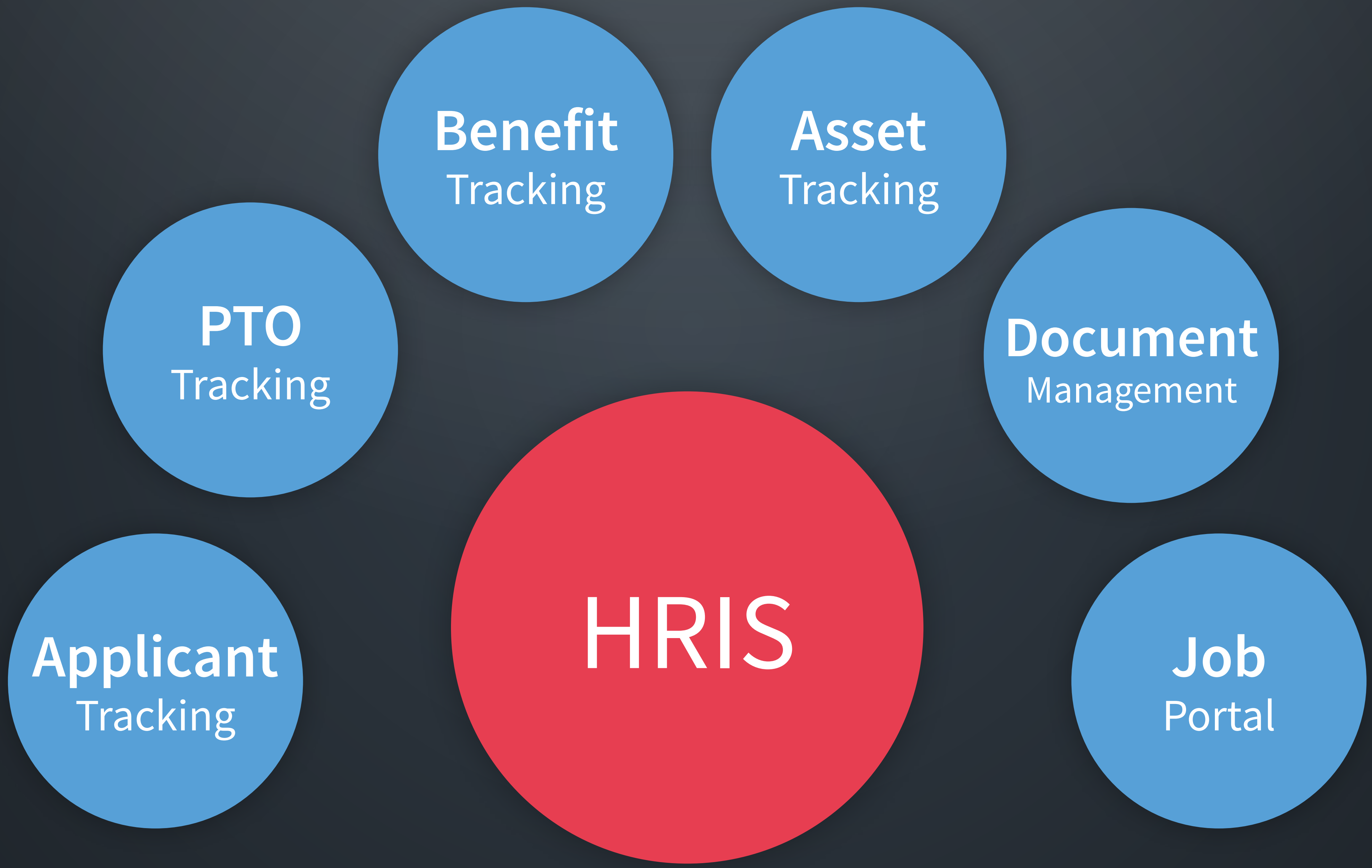
Applicant Tracking System

Post jobs to the top job boards in the industry with one-click

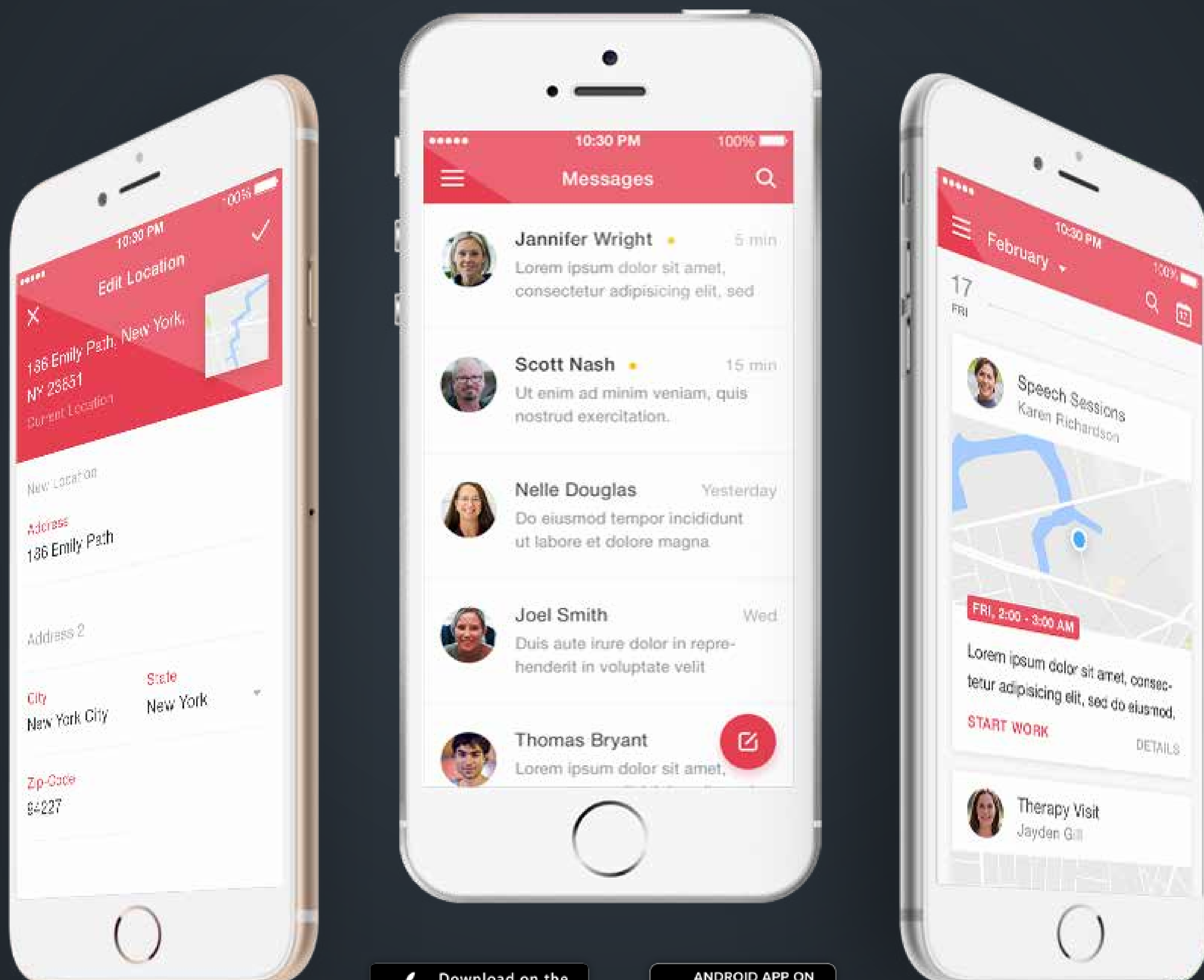
Collaborate and comment with others as you track applicants through the interview process

Simplify the onboarding process for new employees

Human Resource Information System



The CentralReach App



Download on the App Store

ANDROID APP ON Google play