

# Frequently Asked Questions: Thread By CentralReach 60-Day Free Data Collection Offering

## 1. What is the free offer?

Through June 30th, laid off or furloughed BCBA's can register to get 60-day free access to Thread's data collection solution. Upon registration, the free account will include:

- 60-day access
- One Administrator/BCBA user
- Three Instructor/RBT (or staff) users
- Four students/learners

The free version of Thread is available to USA users.

## 2. Where can I get help / learn to use Thread?

Find helpful articles and videos at [help.threadlearning.com](http://help.threadlearning.com). The videos below may be especially useful for first-time users:

- [Supervisor/BCBA web training \(learn to manage users, learners, and programs\)](#)
- [Supervisor/BCBA iPad training \(learn to use curricula and programs\)](#)
- [Instructor/RBT or staff training \(15 minutes, learn to collect data and write notes\)](#)

## 3. What device would I need to use Thread by CentralReach?

Thread is accessible by web browser (mobile device or computer) and by iPad application. These two options provide access to the same Thread account. For the best experience, we recommend access to an iPad to complete the following 3 common actions:

- Editing or deleting a data point
- Using the default curriculum provided by Thread and applying it to client program books (workaround: quickly make one-off goals for each learner)
- Archiving a program (workaround: rename the program ARCHIVE\_Program\_Name)

The graph below provides a quick overview of what actions can be completed on the web version, and which actions can be completed on the iPad application.

Feature	Web	iPad
Offline Data Collection	No	✓
Data Collection	✓ - no <b>interval</b> data - has forward/backward chaining, but no doing <b>Task Analysis</b> out of order - no <b>ABC</b> data - switch views to collect data on multiple learners	✓ - all data collection options (frequency, interval, duration, TA, percent correct, ABC) - ability to collect data for multiple learners on one screen
Graphing / Analysis	✓ - <b>cannot</b> edit or delete data point - <b>cannot</b> see trial-by-trial data	✓
Write Smart Session Notes	✓	✓
Add Staff & Students/Clients	✓	No
Download Reports (Session Note, Progress Report, Billing Report, Raw Data)	✓	No - <b>can</b> print individual graph
Curriculum Access and Program Management	No - <b>can quickly make</b> one-off goals for each learner - <b>can edit</b> a program - <b>cannot</b> pull from curriculum when creating learner goal - <b>cannot</b> archive a learner's program - <b>cannot</b> add a new program to multiple learners - <b>cannot</b> edit historical phases / conditions - <b>cannot</b> create an interval program as a skill (vs behavior)	✓

#### 4. How are Thread roles defined?

Thread offers two staff roles: administrator and instructor.

- *Administrator:* complete access to all Thread features and organization data, including the ability to add and assign students to staff members, create and edit programs, receive alerts, edit data points and more. Often this role is a director or BCBA. The free Thread app only allows for 1 administrator account.
- *Instructor:* an instructor can access only the data and programs associated with students assigned to them. They can take data, add notes to a data point, and submit session notes. Instructors are able to create and edit programs for these students. Often this role is an RBT. The free Thread app only allows for 3 instructor accounts.

#### 5. I need to bill for services; does Thread support claims processing workflows?

Billing and session notes reports are easily downloaded from Thread's web version, and they can be used to kickoff billing for services rendered.

- Sign on at [mobile.threadlearning.com](http://mobile.threadlearning.com) with your administrator login.
- Choose Download Reports.
- Choose the report you'd like to download, enter a date range, and click Download.
- The Billing Report may be manipulated in excel and submitted via an online clearinghouse portal, or used for submitting claims manually.
- Ready for a Practice Management system to make billing easier than ever? [Contact Sales.](#)

#### 6. What happens after the 60 days of free access?

The free version of Thread by CentralReach will end after 60 days. Users on the free version will be prompted to [upgrade](#) to a paid subscription if they wish to continue use. More details on how to export their Thread information (if needed) will also be provided.

#### 7. What's the main difference between the free version of Thread, and a paid subscription?

Both the free and paid subscription provide easy-to-use data collection, analysis, and quality controls (supervisor alerts) that users love. Plus, both subscriptions include the "Smart Note" feature that writes the session note narrative for you.

However, upgrading to a paid version offers many benefits:



- Add unlimited users and learners, including additional admin users
- Choose your organization name
- Choose Thread customization options (e.g., when to trigger Supervisor alerts, additional curricula options including adding your own, etc.)
- Responsive support via in-app chat
- (Optional) Add CR Essentials Practice Management integration

Ready to upgrade? [Contact Sales](#).

## **8. Can I refer the free Thead offer to other BCBAs?**

Yes, you can refer other BCBAs to the free app. See details on how they would be able to register for a free account, below:

- Click [here](#) to view all details and sign up
- After signing up, you will receive an email to complete the registration process
- Once the registration process is complete, log into the web version at [mobile.threadlearning.com](http://mobile.threadlearning.com), and download the Thread iPad app from the Apple store