CR Mobile
Clinical-Only ABA Data Collection
PLAYBOOK

January
Version 2.11

CentralReach

CR Mobile

CR Mobile is CentralReach's end-to-end mobile application for behavior technicians, designed to streamline the workflow for direct 1:1 ABA therapy appointments.

This playbook is for the clinical-only version that is included with the CR Clinical/Learn subscription. Clinicians and direct care teams can access CR Mobile for data collection on the go, both online and offline.

ABA practices can upgrade to a premium **CR Mobile subscription** to unlock more features on CR Mobile, including the schedules and appointments, client contact information, complete session notes, Electronic Visit Verification, and more! **View premium CR Mobile Playbook**.

CR Mobile Features Overview

	Feature	Included with CR Clinical Subscription	Premium CR Mobile Features
My Learners: Collecting ABA Data	Offline mode	✔	✔
	Data Collection with 9 acquisition data types	✔	✔
	Session graphs, instructional notes and comments	✔	✔
	ABC Data Collection	✔	✔
	Sessions organized by learner	✔	✔
My Appointments: Schedule + Notes	Appointment conversion	X	✔
	Client Address Map View	X	✔
	Mobile Session Notes	X	✔
	Electronic Visit Verification (EVV)	X	✔

Recommended Devices & Operating Systems

Minimum Recommended Devices:

- iPhone 8 & X: iOS 13.x
- Samsung S9: Android 9.x or Android 10.x
- iPad 6th Gen. (A1822/3): iOS 13.x
- iPad Pro 3rd Gen.: iOS 13.x
- iPad Mini 4 (A1538/50): iOS 13.x
- Galaxy Tab A 8.0 2017 (SM-T380): Android 9.x
- Galaxy Tab A 2018 (SM-T387): Android 9.x
- Galaxy Tab A 10.5 (SM-T590): Android 9.x

Operating Systems (OS):

- iOS: current version and the version prior
- Android: current version and the version prior

Note: For best results, we recommend an iOS or Android device released in the last couple of years, updatable to the most recent operating system, and equipped with GPS capability.

Getting Started:
Permissions & Setup

Setup for the free features available to organizations as a part of the CR Clinical subscription.

Before getting started...

Complete the following before providers can begin using the free, clinical-only features in CR Mobile:

1. Download the CR Mobile app from GooglePlay or App store.
2. To view Sessions (data sheets), you must have Sessions created and assigned to you.

*Note: Premium features (Mobile Session Notes, Appointments, EVV, etc.) require a CR Mobile subscription and additional setup -- including the CR Mobile permission. These are covered in the separate, **Premium CR Mobile Playbook.***

Recommended Permissions

Please note: while no permissions specific to CR Mobile are required, we do recommend that your users have the following for successful use of the application:

- **Learn > Access:** this provides the employee the ability to open a Session within CR Mobile
- (As usual, you will also need to share pertinent Sessions with the employee)

If users will be returning to the CentralReach platform to complete appointments (practice management only), the following are also recommended:

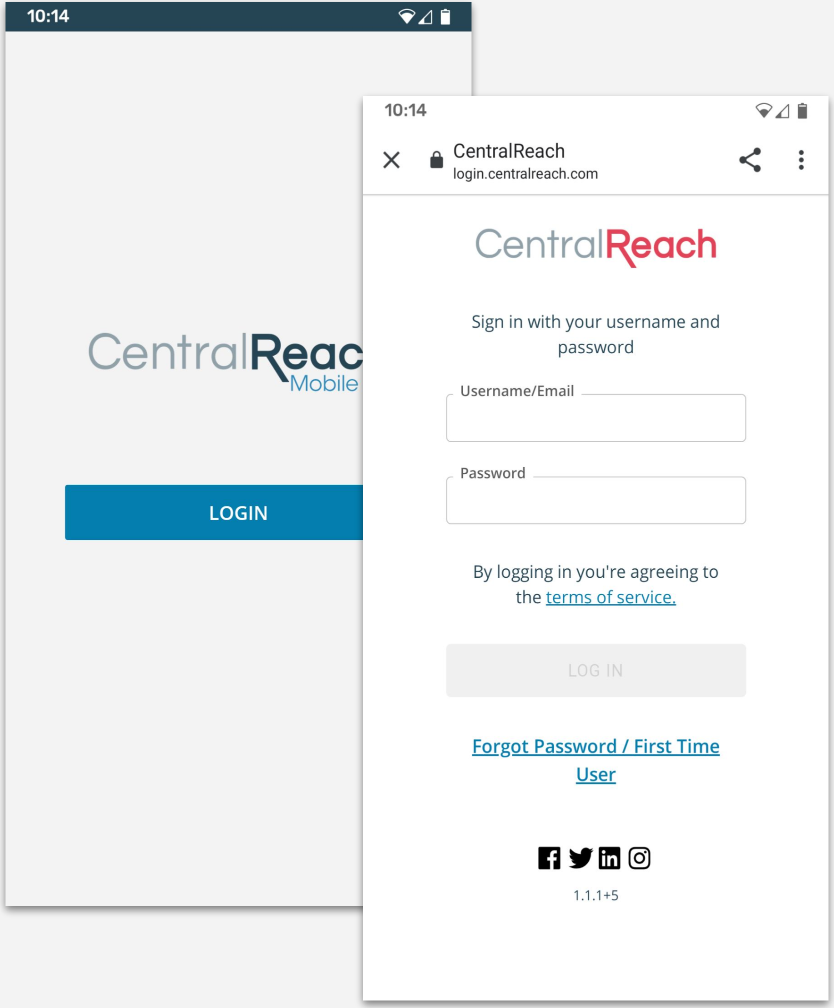
- **Scheduling > Access**: employees with need this permission enabled to have access to the Scheduling Module
- **Scheduling > Settings > Manage Own Schedule**: this provides employees access to collect signatures, enter appointment notes, and track their time within CR Mobile
- **Billing > Access**: this provides the employee the ability to see the $ (Billing) Module icon which is needed to access Timesheets
- **Billing > Timesheets > Access**: this provides the employee the ability to review completed Timesheets that are created by them from CR Mobile if there are no exceptions to the Timesheet

User Access:
Menu and Settings

User Access

Users will be able to log in using their CentralReach credentials. *You must be online to log in, set up your pin, and download information from CentralReach.*

Once logged in, set up a pin code for quick and secure *offline* access.



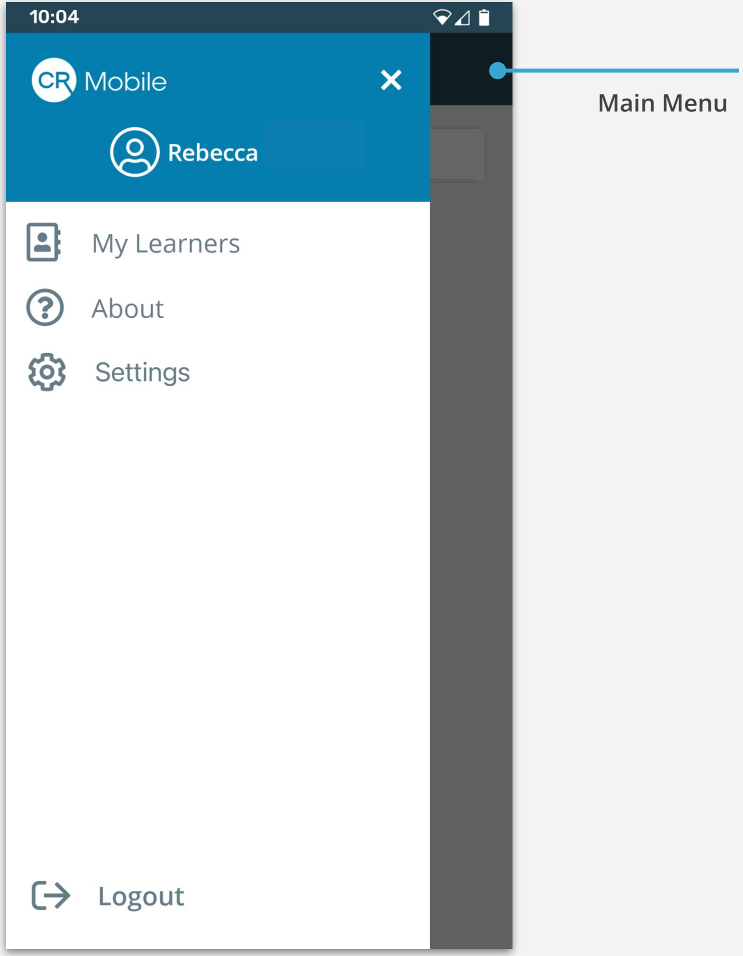
Main Menu

For users with the CR mobile version included with clinical, the main menu will display:

- My Learners
- About
- Settings

CR Mobile automatically syncs for offline data collection, and uses cellular data when available to sync back to the CentralReach web platform.

Note: We recommended checking to ensure that your session(s) have downloaded prior to going to offline.

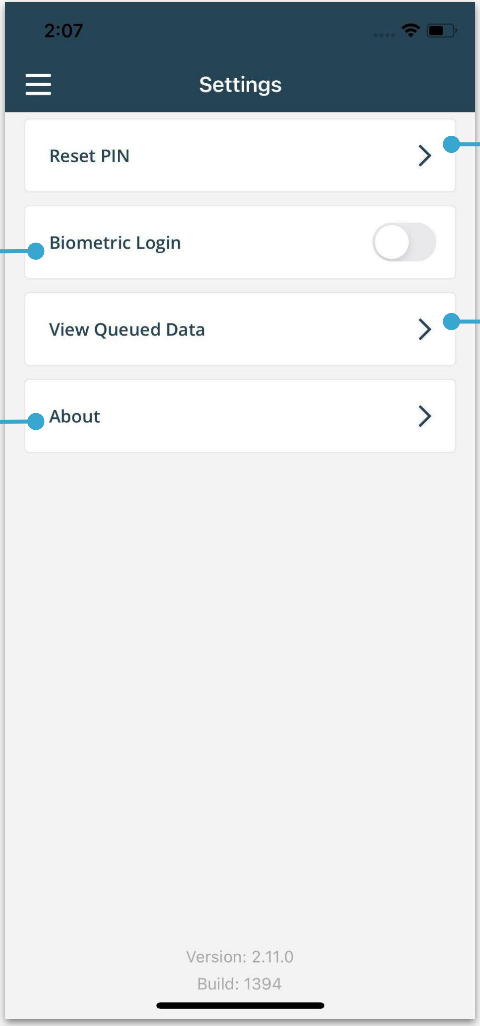


Settings

Users can set up (or reset) their login preferences on the Settings screen. Plus, this screen allows users to see if data has been sent to CentralReach or is still in the queue.

- Reset PIN
- Biometric Login
- View Queued Data
- About

Note: We recommended checking to ensure that your appointment(s) and session(s) have downloaded prior to going to offline.



Toggle to set up FaceID or Fingerprint login

View details about your app version, plus legal links.

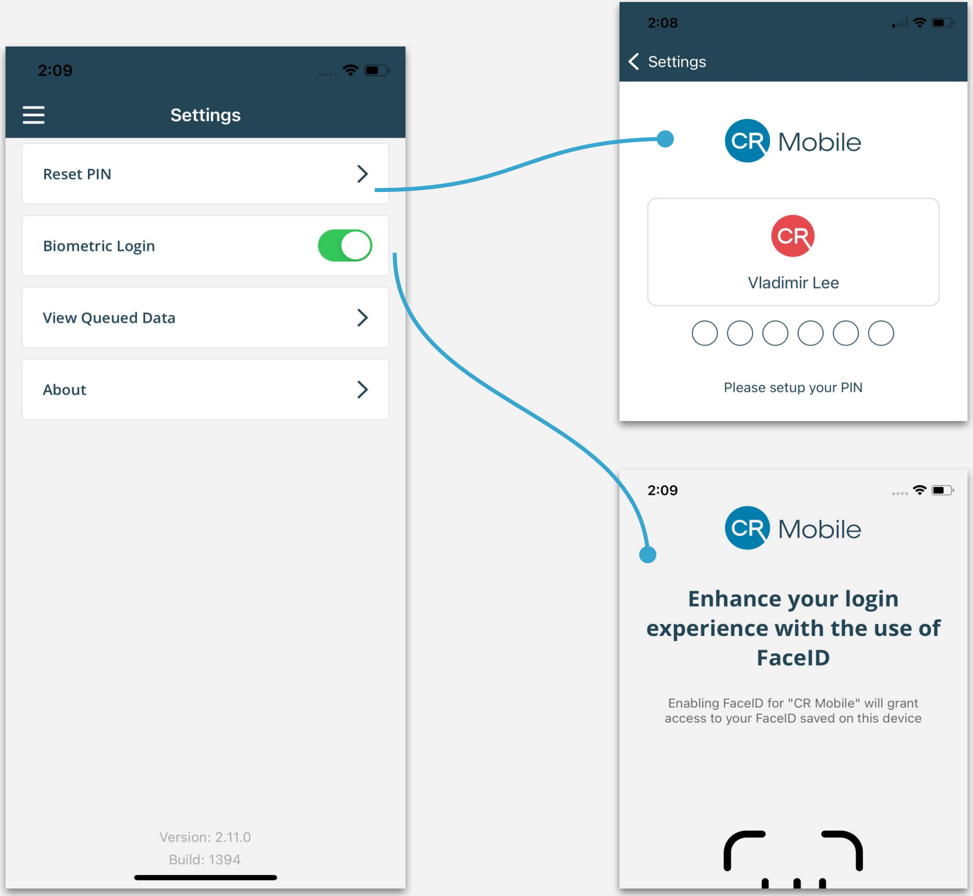
Tap to reset PIN code for rapid login

See if all data is sent, or if data is queued to send to CentralReach.

Resetting Your Pin & Biometrics Login

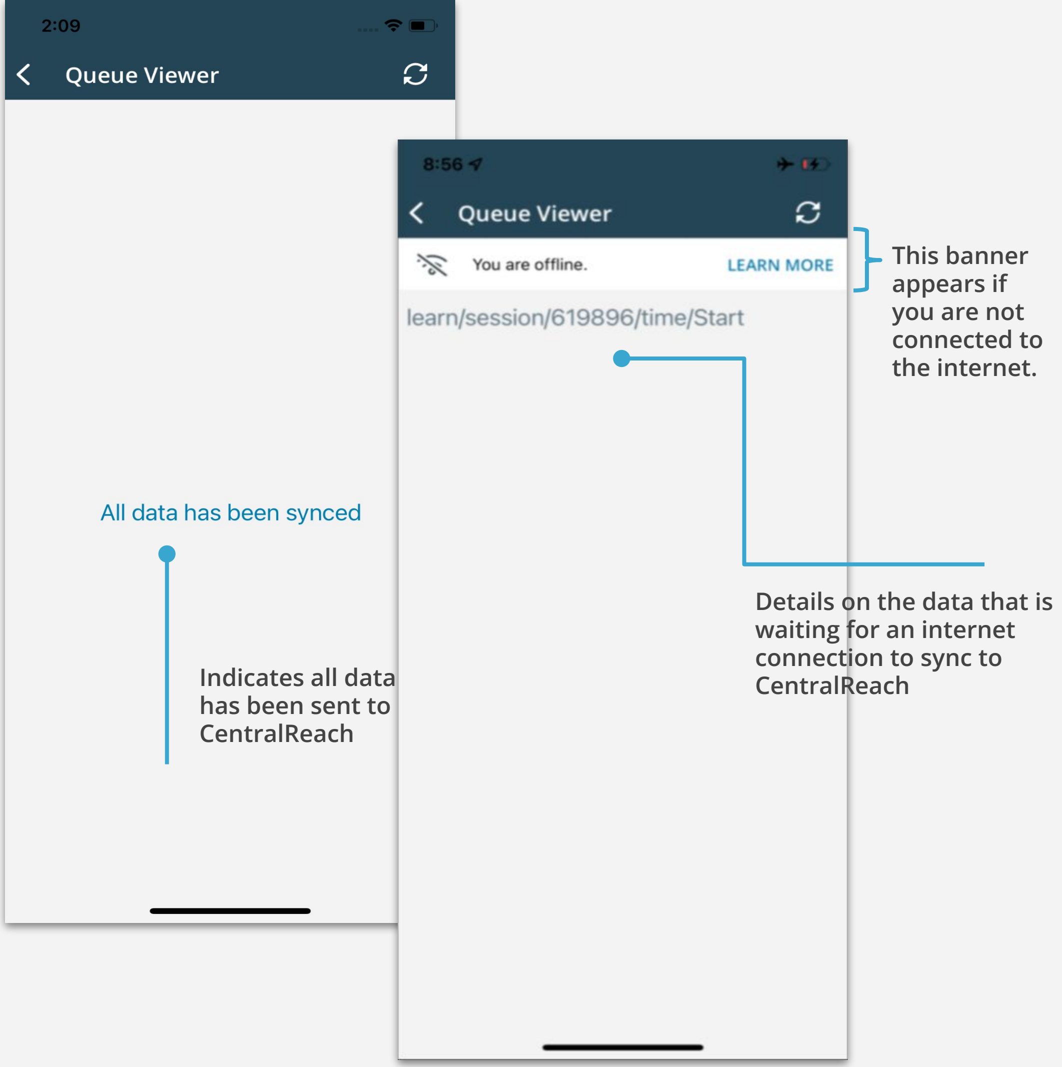
Reset PIN allows users to reset the quick PIN code that supports rapid login.

Users may also toggle on **Biometric Login** and to open CR Mobile via FaceID (if supported by your device) or Fingerprint, rather than by PIN code.



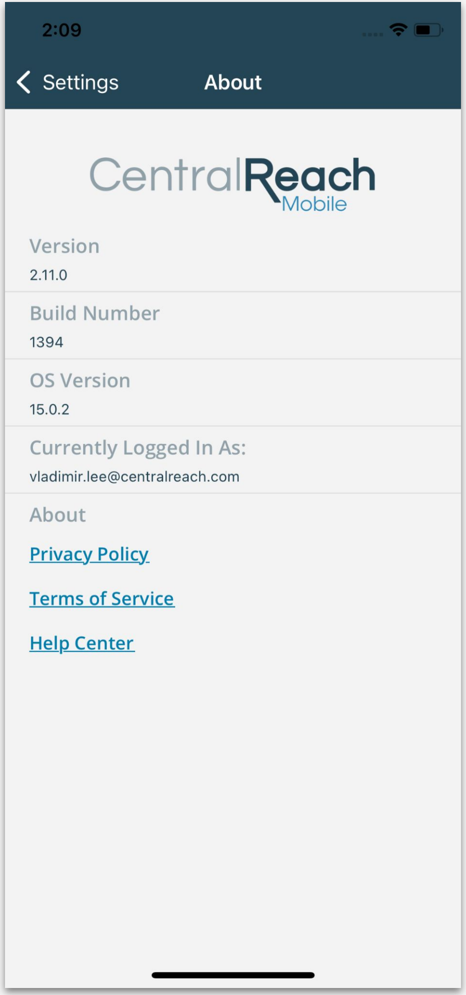
View Queued Data

From the **Settings** screen, tap **View Queued Data** to see if any data that was collected is waiting to be synced back to the CentralReach platform.



About Screen

Users may also tap **About** to see information on your version, build, OS, and more, which can be useful when logging support cases.



My Learners:
Collecting ABA Data

Free features available to organizations as a part of the CR Clinical subscription.

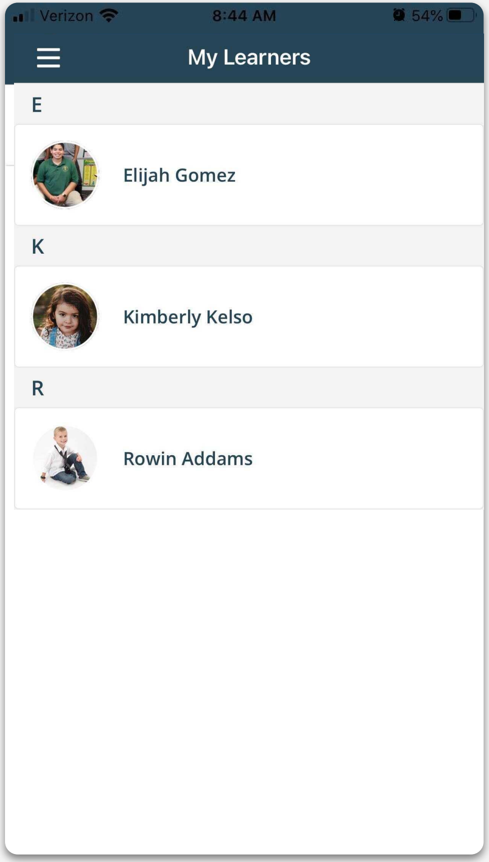
My Learners

My Learners provides access to the client’s data and non data collection branches, for tracking of skill acquisition and behavior reduction goals in one centralized location.

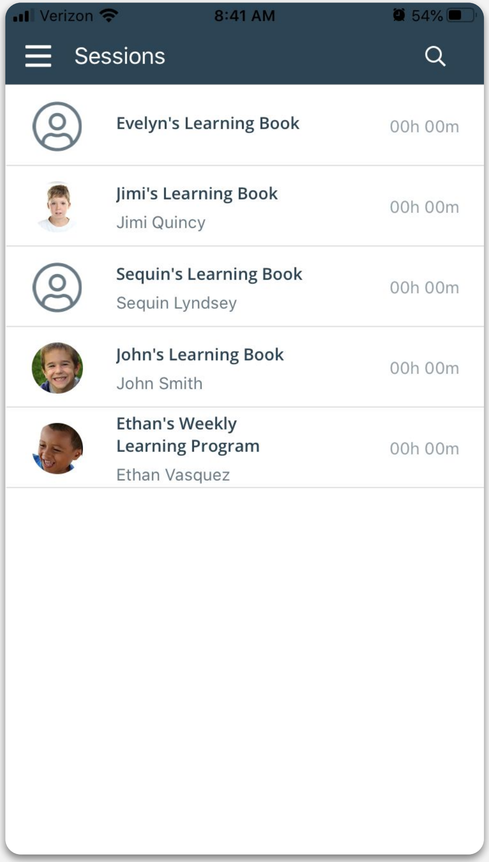
My Learners can be accessed from the main menu. *Premium users can also access Learners from the Appointment Card.*

Note: Criterion Advancement and Session Handoff are not supported on this version of CR Mobile.

My Learners
list of clients



Choose a client
to see their sessions

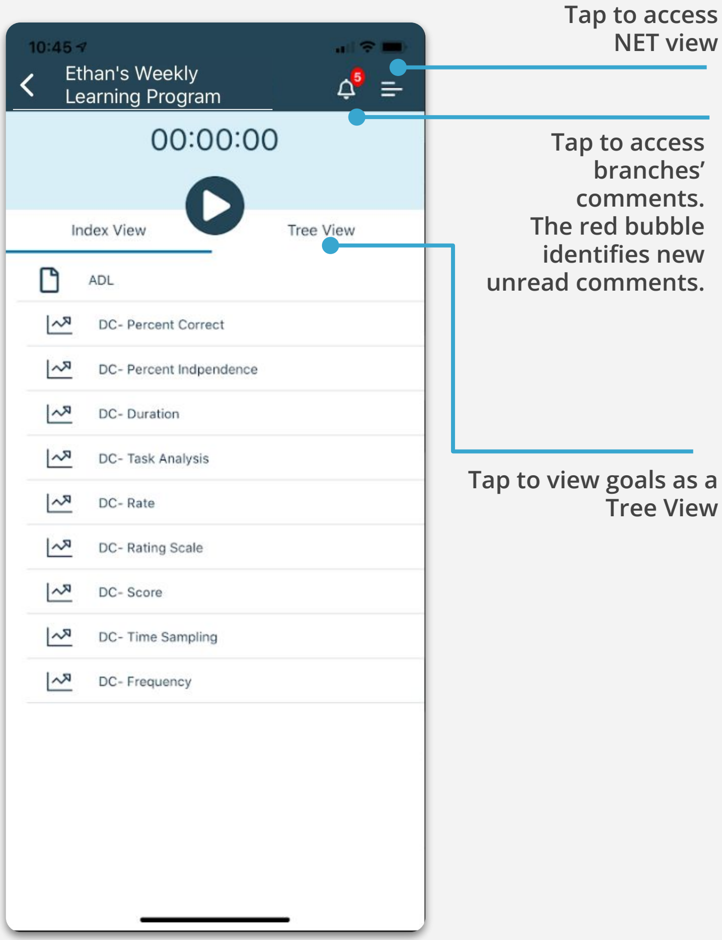


Sessions:
Data Sheet

The Data Sheet shows all the targets/programs in the client's Data Sheet, and provides access to both data and non data collection branches.

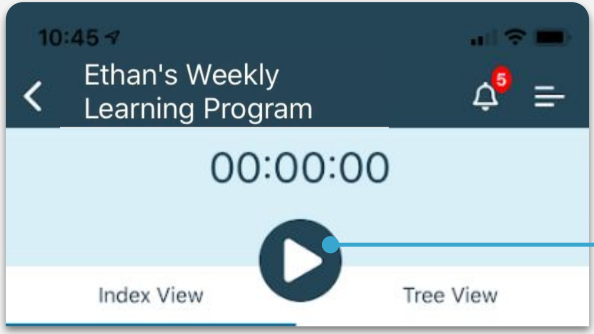
Goals can be viewed as:

- Index View: displays targets with corresponding parent branch as ordered on the Session
- Tree View: displays targets as ordered in Learning Tree under the correspondent parent branch

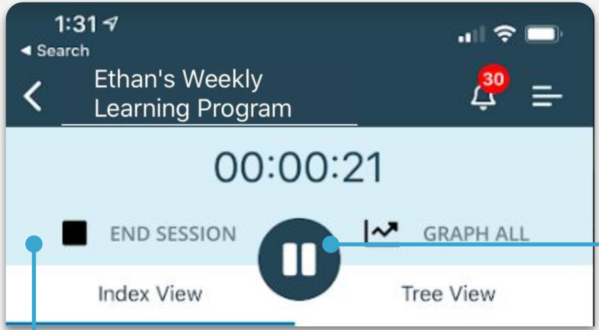


Sessions:
Data Sheet Timer

The Data Sheet timer tracks the time spent working on the Data Sheet. You must tap **play** to start collecting data. Any data collected without starting the session will not sync to CentralReach.



Tap to start a Session



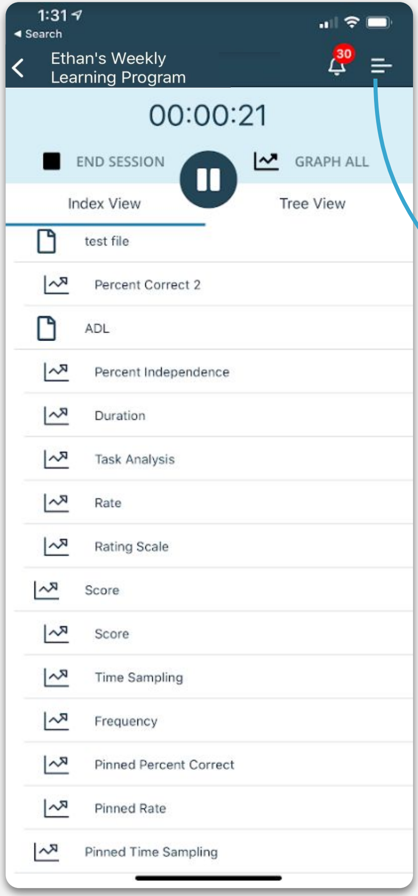
Tap to pause the Session

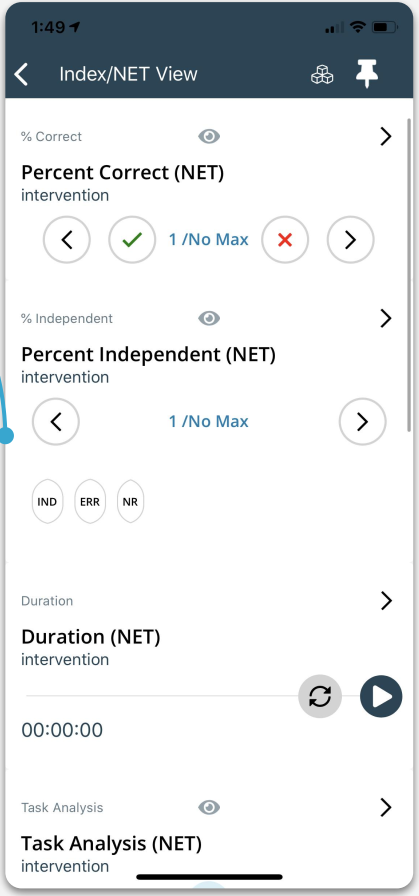
Tap to end the Session and clear the data (forfeit data without graphing)

Note: In this version of CR Mobile, the Session timer and the 'End Session' button are not connected to the appointment timer (available for Premium users only) Starting or pausing a Session does not Start/End an appointment.

Sessions:
INDEX/NET View

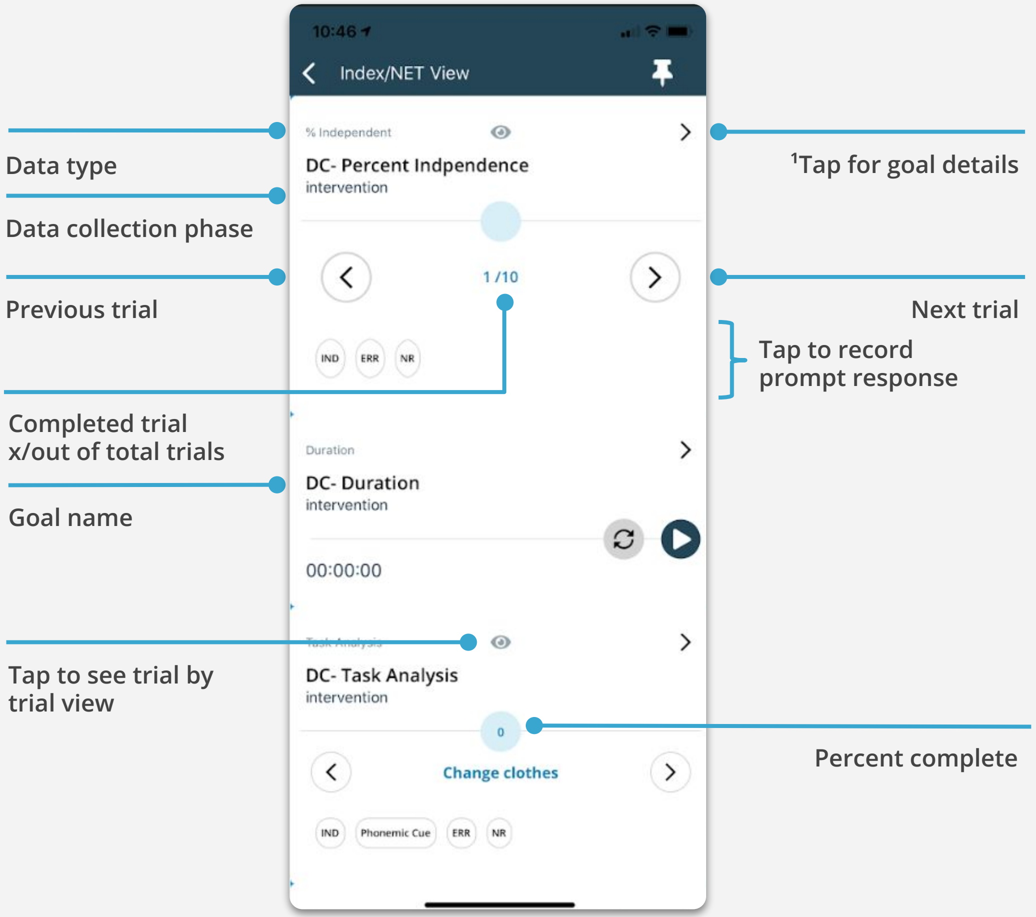
Tap play and then tap the goal or the hamburger icon on top to start collecting data.





Sessions:
INDEX/NET View

Collect data on the client's goals/targets. Swipe up and down, find the program you are working on and score your trials or occurrences.

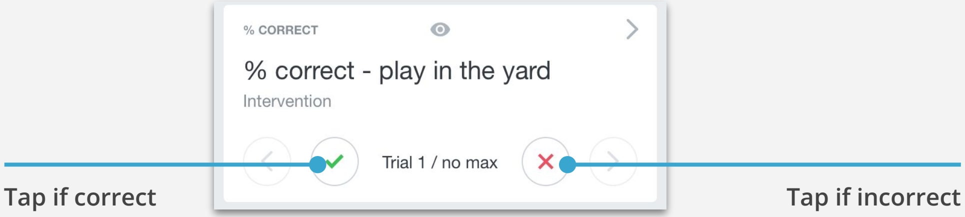


Note: "Trials" and "Routine" data types are not available in this version of CR Mobile.

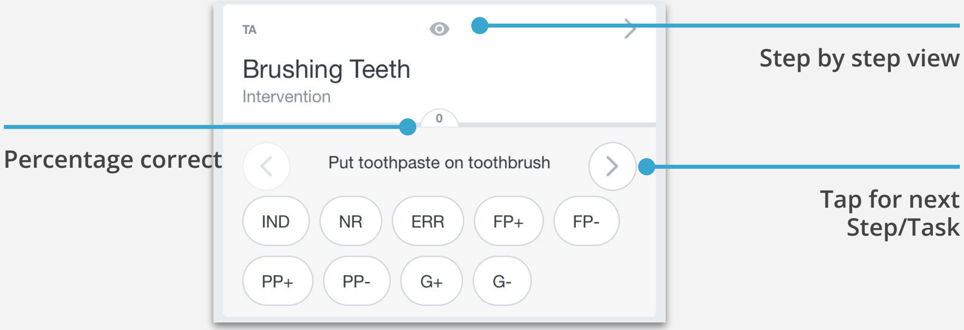
Sessions:
Data Collection Types

- ABC data
- Percent correct
- Percent independent
- Task analysis - click the eye to see the current step in bold
- Frequency
- Rate
- Rating scale
- Duration
- Time sampling
- Score

Percent Correct



Task Analysis



Sessions:
ABC Data Collection

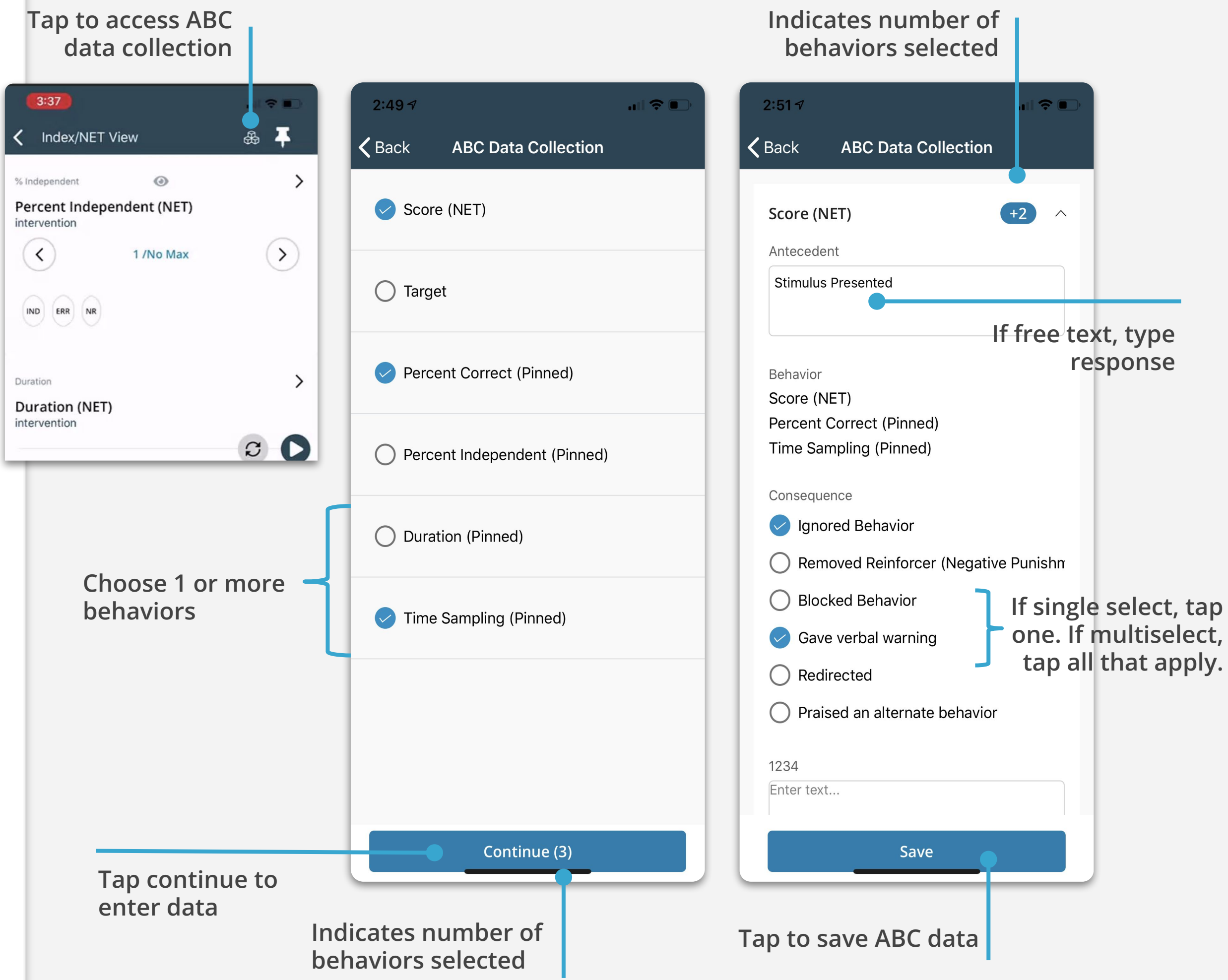
To access ABC data collection, tap the ABC icon in the top right corner of the screen.

Then, choose one or more behaviors using your assigned ABC data templates.

Use single-select, multi-select, or free type to enter information on the behavior.

Tap **Save** to save your ABC data.

Note: To use ABC data collection, set up templates in CentralReach and add them to the client's Session.



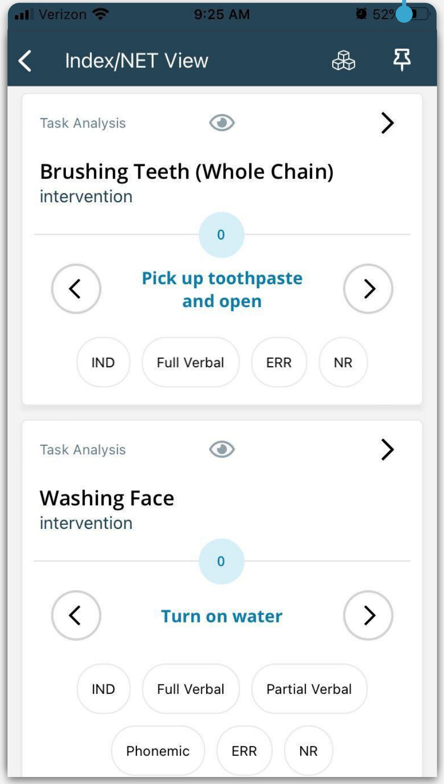
Sessions:
Pinned View

Pinned View is available via the top right icon on Index/NET View and provides quick access to highly recurring behaviors.

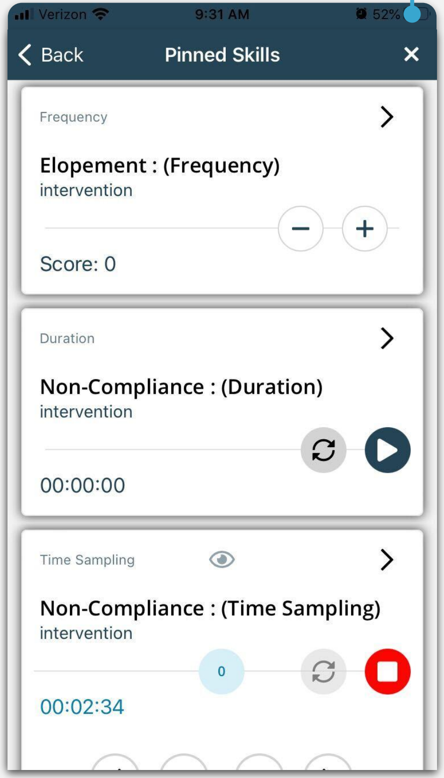
Tap the pin icon to open, then scroll to see all the pinned skills in the pinned view at once.

Tap **Back** or **X** to return to the previous screen.

Tap to access pinned targets



Tap Back or X to close pinned view

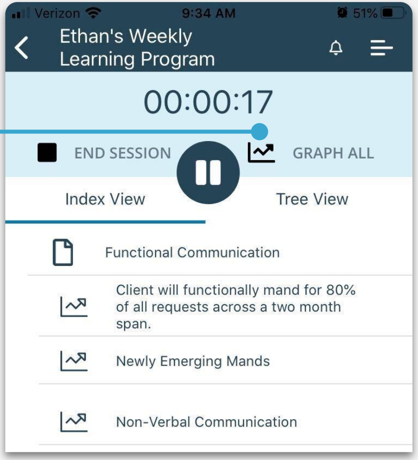


Sessions:
Graph

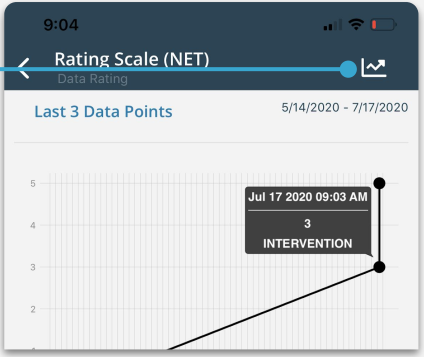
To graph a goal, swipe left on the target in the Index/NET View, or tap the > icon next to the **goal name** and then tap the **graph** icon on the top right corner.

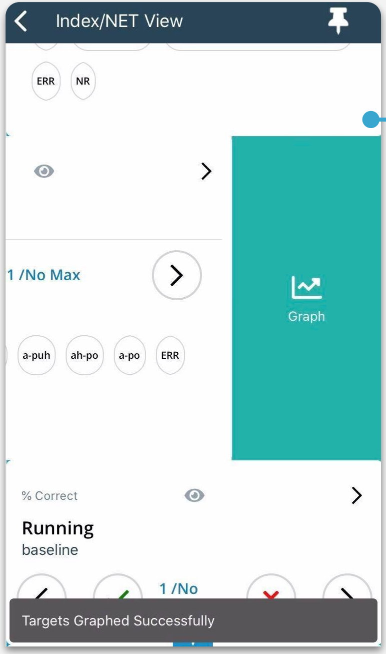
To graph in bulk, tap **Graph All** next to the timer on the Session's Data Sheet. If the data is not graphed, and the Session is paused, the data will be saved locally on the device until graphed. **If the data is not graphed, and you End Session, the data will be lost.**

Tap to graph all



Tap to graph



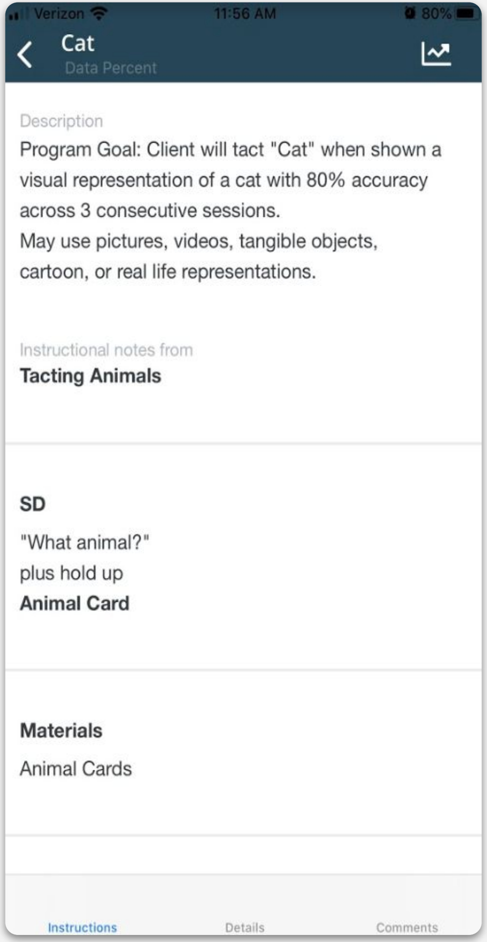


Swipe left to graph

Sessions:
Target Instructions

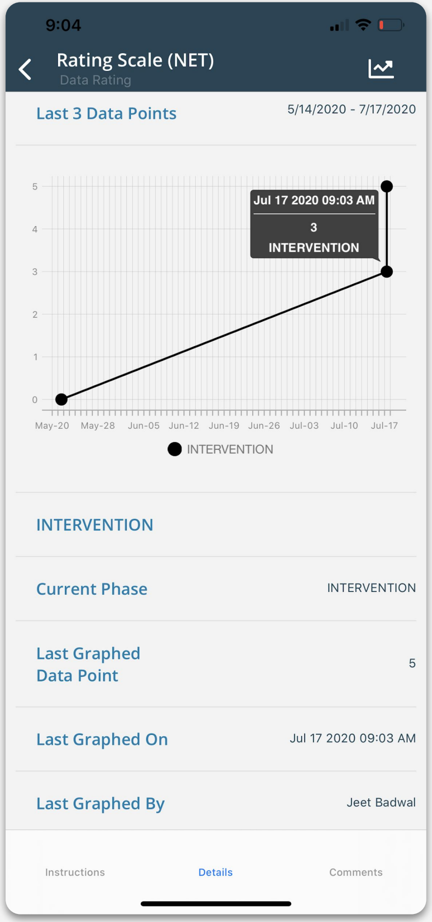
Any Instructions, Details and Comments can be viewed for each target in CR Mobile.

Instructions show the description of a target and accompanying Instructional Notes. Instructional Notes will be shown from parent goals.



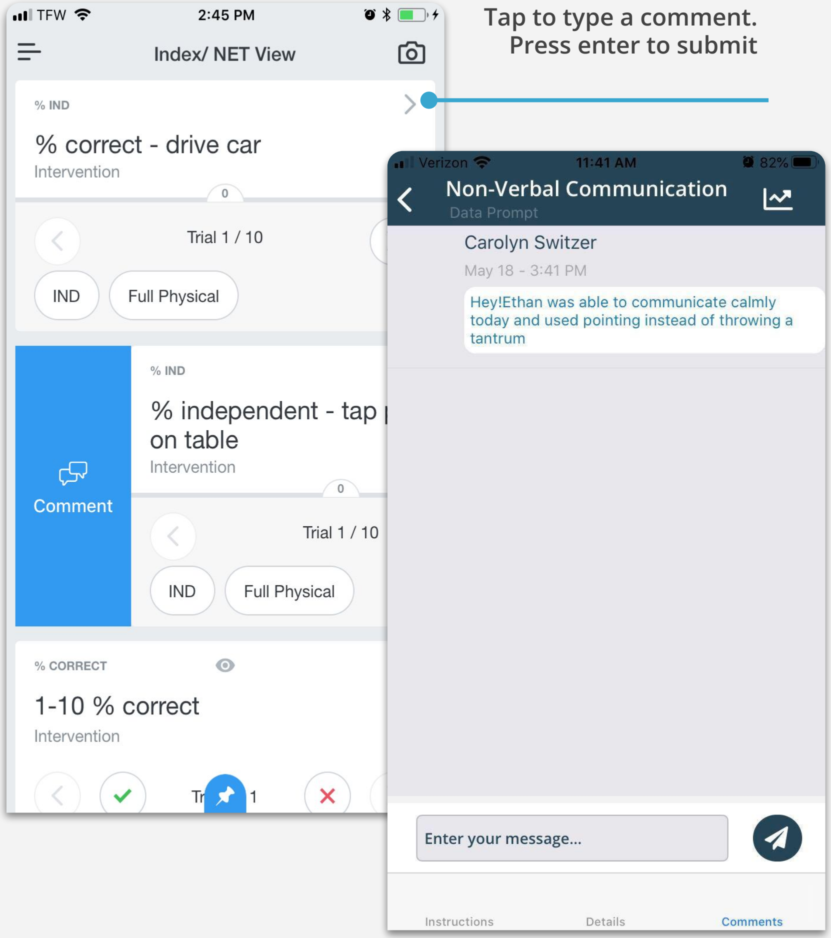
Sessions:
Target Details

See the last 3 graphed data points on an improved interface. Tap the data point to see the date and time the data was captured, plus the phase and the score.



Sessions:
Target Comments

Comments show all comments added pertaining the target. Comments can also be added by swiping right on the target. These comments are saved in the corresponding Learning Tree branch and Session.

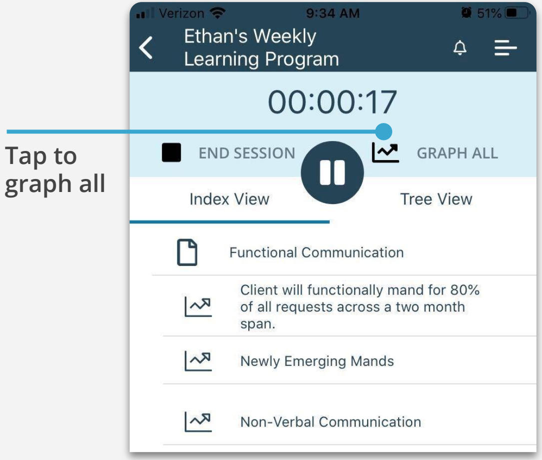


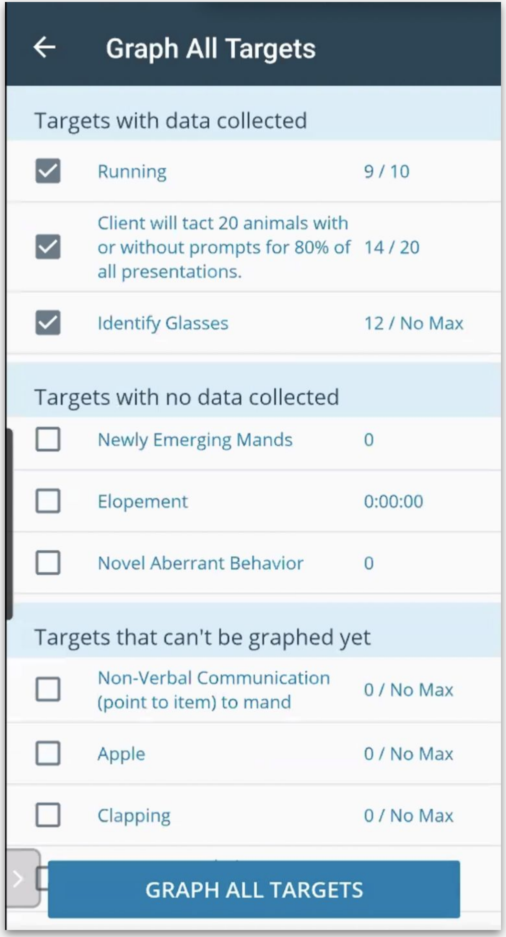
Tap to type a comment.
Press enter to submit

End Session

In order to successfully end a data collection session, touch **Graph All** choose the data to save and **Graph All Targets** which will save your data.

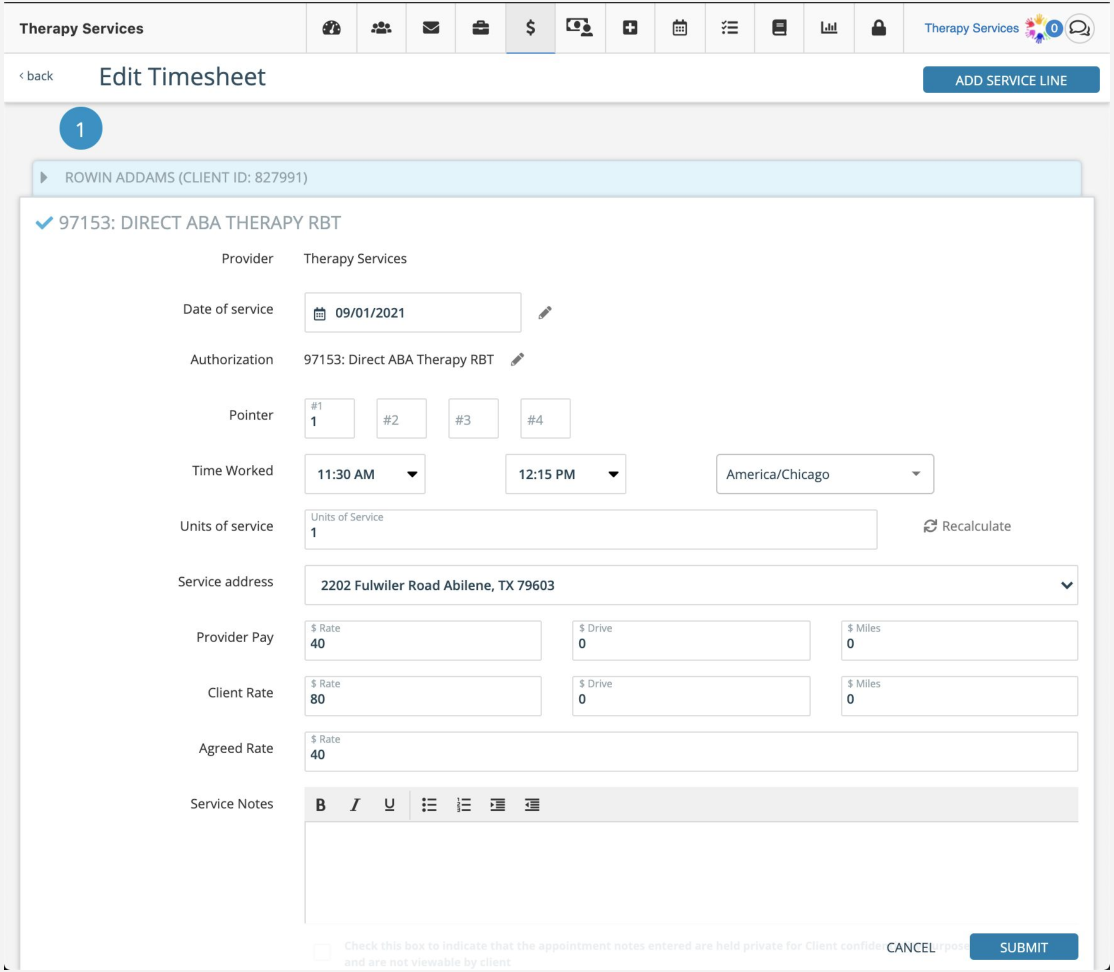
Then tap **End Session** which will stop your data collection session timer. Confirm **Yes**.





Need to Convert an Appointment? Go to CentralReach Web

For practice management users only, complete the appointment online via the CentralReach platform. On the web, fill out your timesheet and session notes according to your own organization's protocols.



Note: Users with the premium CR Mobile subscription & permission can complete their appointment and Session Note on the app.

CR Mobile

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