# Unified Clinical + Practice Management Software
## Optimize Operations and enhance quality of care with an all-in-one solution

Companies that invest in a single, centralized practice management and clinical platform realize benefits ranging from improved data accuracy and security to enhance collaboration, client outcomes, and cost efficiency. By investing in a unified system, companies are positioned for sustained growth.

**Use this checklist to find out what areas of your business would benefit from a unified system.**

| | CentralReach Clinical + Practice Management Integrated System | Two or More Systems for Clinical + Practice Management |
|---|---|---|
| **Improve Claims Efficiency** Submissions and Processing | ✓ Faster claims generation with electronic claims submission<br>✓ Convert session note data to billing entries and increase speed of submission by 2 days!<br>✓ Eliminate duplicate data entry<br>✓ Increase clean claims rates to improve financial outcomes<br>✓ Audit Ready | ✗ Two systems have to speak to each other and always be in sync to reach parity with a unified platform<br>✗ Results in added time and increased likelihood for human error<br>✗ Audit risk/inaccurate billing-Extra work to ensure information in both systems match<br>✗ Increased risk of claims denial with two separate locations to match data and appointment information |
| **Maximize Authorizations** | ✓ Increase visibility into authorized hours to maximize authorization utilization<br>✓ Intuitive scheduling helps clinicians and schedulers avoid under and over-utilizing authorizations by preventing overbooking, enabling optimal learner progress and reducing payor denials | ✗ Potential for overbooking and greater chance for payor denials |

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| **Mobile RBT Workflows** | ✓ Deliver care on-the-go, with or without internet connection that syncs to your billing software<br><br>✓ An end-to-end simplified workflow with access to staff's schedule, appointment conversion with mobile session notes, and electronic visit verification (EVV) | ✗ Without offline capabilities, data from sessions that take place in schools, homes, or in the community often has to be collected manually and then entered into the clinical system after the fact<br><br>✗ Staff must navigate multiple systems, increasing risk of burnout |
| **Advanced Reporting** | ✓ Increase visibility of operational health with reporting across all areas of operations in one location to make more efficient data-driven decisions | ✗ Clinical outcome data is often stored in clinical system, while administrative data stored elsewhere<br><br>✗ Disparate data makes it difficult to get overall metrics |
| **HIPAA Compliance** | ✓ Avoid inadvertent violations by housing all data in one location<br><br>✓ Ensure the privacy and security of organization and client data | ✗ Increased room for error when entering data in two different systems<br><br>✗ Elevated risk of mixing up client data when toggling between two screens |
| **Single Vendor System Support** | ✓ If a challenge arises, gain quick and efficient support from a single vendor | ✗ Managing two systems, two support processes, two response times |
| **Improved Team Collaboration** | ✓ Visibility into intake documentation, session notes, clinical documentation, and authorizations allows enhanced collaboration across clinical, administrative, and billing teams, leading to improved productivity and more effective client care | ✗ When on the road or working remote, it's challenging to balance multiple logins to stay ahead of feedback and updates |

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| **Reduce Clinical Administrative Responsibilities** | ✓ With streamlined documentation, integrated scheduling and billing workflows, and real-time data access, clinicians spend more time where it matters most – providing high-quality care to learners | ✗ Inaccruate information due to manual entry from one system to another<br><br>✗ Time lost due to working in two systems<br><br>✗ Extra time and resources required to train front line staff to use two systems |
| **Improve Staff Workflows** | ✓ Simplify staff workflows within a single platform, from intake to scheduling, data collection, billing, and collections<br><br>✓ Staff can start their day off with ease, logging into one system to see their appointments for the day, the data associated with each client, and when their reports are due, all in one spot<br><br>✓ Dashboard on home page allows all staff members to see to-do items on PM and Clincal side, as well as shortcuts to their daily tasks | ✗ Two separate system logins to see daily tasks.<br><br>✗ More training time<br><br>✗ Report writing for supervisors can be more cumbersome working out of two systems (copying/pasting, human error, increased nonbillable time) |
| **Bolster Data Integrity** | ✓ Maintaining all data within a single system preserves the data's integrity and improves operational efficiency | ✗ Human error!<br><br>✗ Excessive time is spent going back and forth to verify information |

## Elevating Autism and IDD Care Through Technology

CentralReach is the leading provider of autism and IDD care software, providing the only complete, end-to-end software and services platform that helps children and adults diagnosed with autism spectrum disorder (ASD) and related intellectual and developmental disabilities (IDD) - and those who serve them - unlock potential, achieve better outcomes, and live more independent lives. With its roots in Applied Behavior Analysis, the company is revolutionizing how the lifelong journey of autism and IDD care is enabled at home, school, and work with powerful and intuitive solutions purpose-built for each care setting.

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